# Quartermaster's Manual



2014-2015

# **Veterans of Foreign Wars of the United States**



### A Message to Post Adjutants and Post Quartermasters

The Veterans of Foreign Wars is respected and effective because it is a grassroots organization, built from the bottom up by members demonstrating every day their commitment to their fellow veterans, community and country. The cornerstone and foundation of the Veterans of Foreign Wars are the Post. That is where the energy and impetus for our state and national efforts are generated and where so much of the real work is done. Without the effort by the officers and members at Posts around our great country and the world, little would be accomplished.

The members of your Post have selected you for a very important role in maintaining the continuing effectiveness of the grassroots efforts in your community. You now have the responsibility, and also the opportunity, to reward them for the trust they have placed in you. If you perform your duties well, the members of your Post, as well as the entire community, will benefit.

You have been tasked with advancing the interests of the Post and the purpose of this Manual is to help you understand and perform your important duties in fulfillment of this mandate. It will hopefully be a blueprint you can use to operate efficiently and effectively.

Please always remember that the offices of the Post Adjutant and Post Quartermaster are the most critical in the Post and you will have the personal satisfaction of knowing you have contributed to the success of your Post, Department and the National Organization as the result of your care and attention to detail.

And, certainly, if you have an idea that you think will be better than our present methods, let us hear about it! You do the work. If changes can be made without harm to accepted practices, we want to know about them.

Hamilton Robert B. Siene

John Hamilton Adjutant General Bob Greene Quartermaster General

# **Attention Post Quartermasters**

### **Important Member Benefit Information**

All new and reinstated members recruited during this year will receive member benefit information once their dues have been received at National Headquarters. If you need additional member benefit information, please contact your Department Headquarters.

Your help in publicizing VFW Member Benefits will help the Veterans of Foreign Wars have another successful membership year.

**Important Note:** VFW members in good standing are insured under the \$1,000/\$1,500 Personal Accident Plan (benefits reduce at ages 70 and 75). Benefits are payable in the event of a covered accidental death or dismemberment. Accidental loss of life payment is payable to the estate of the insured member, unless a beneficiary designation form is on file at the insurance company.

<u>Please Review</u> the Form 990 section under "Federal Tax Information" regarding federal mandated regulations.

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# The Post Adjutant

The Veterans of Foreign Wars closely follows military tradition. In the Army, the Adjutant is responsible for the administrative function of command, including all official correspondence and non-financial records.

### **Qualifications of a Post Adjutant**

You no doubt have dedication to the goals and objectives of the Veterans of Foreign Wars or you would not have assumed the position of Adjutant. You should become familiar with the history of the Veterans of Foreign Wars of the United States eligibility regulations and the current programs and services to our comrades.

No one ever reaches the point they know all there is to know about the Veterans of Foreign Wars of the United States and how it functions. The one constant thing in our fast paced world is change. To do our jobs well, we must keep up with these changes and accept the responsibilities which they bring in their wake. This is particularly true of Post Adjutants.

The Post Adjutant is a conduit for information between the Post Commander and the members of the Post, as well as between the Post and the general public.

Effective communication skills are necessary to maintain a productive harmonious atmosphere among members and help to recruit new members.

## **Duties of the Post Adjutant**

The duties of the Post Adjutant are set for forth Section 218 (a) (6) of the Manual of Procedure. Among the duties of the Post Adjutant he shall:

- a) Be the official corresponding officer for the Post and shall attest to all official communications and reports with his signature.
- b) Under the direction of the Commander, prepare all reports and returns required of him.
- c) Maintain the books and records in a legible and uniform format. Record keeping by electronic means may be used, provided a back-up is maintained. Books and records shall be available for inspection by authorized officers and Post members at all reasonable times. Unless authorized by the Post to remove such books and records from its facilities, they will be kept at the Post facilities.
- d) The Post Adjutant shall maintain the following records:
  - 1. A copy of the original application of every member admitted to the Post.
  - 2. Minutes of each Post meeting after correction and approval.
  - 3. All current orders of circulars issued by the Commander-in-Chief, the National Council of Administration, the Department Commander, the District and/or County Council Commander (if applicable) or the Post Commander.
  - 4. A correspondence file.
  - 5. A file containing a copy of the proof of eligibility submitted by officers pursuant to Section 216.
- e) Maintain a current copy of the By-Laws, Manual of Procedure and Ritual of the Veterans of Foreign Wars of the United States and copies of the By-Laws of the Post, Department, District and County Council (if applicable).
- f) Transfer to his successor, without delay, all books, papers, records, monies and other records and property of the Post in his possession or under his control.
- g) Comply with and perform all duties required of him by the laws and usages of this organization, applicable By-Laws and orders from lawful authority and perform such other duties as are incident to such office.

Sections 215 and 216, of the National By-Laws and Manual of Proceedure provides that Post officers, elected and appointed, shall be eligible to hold any office in the Post provided that proof of eligibility has been submitted and verified by the Post Commander and Post Adjutant. Post officers shall not be installed or assume the duties of their office until proof of eligibility has been submitted and properly reviewed. Such proof of eligibility shall be open to and reviewed by the Commander, Adjutant and Quartermaster prior to installation to office. In the event an elected or appointed officer fails to submit proof of eligibility within sixty (60) days of election or appointment, any right of the officer to hold office shall be forfeited and the office declared vacant and the eligibility qualifications of such officer shall be questioned in accordance with provisions of Section 108 of the By-Laws.

In addition to these By-Law requirements, the Adjutant shall, within 30 days of becoming aware of, submit to the VFW Headquarters, at 406 W. 34th Street, Kansas City, Missouri 64111, a list of the changes of address and report deaths which

have occurred in the Post. It is the responsibility of the Post Adjutant to keep the mailing list of the Post accurate at all times. If a Post member complains they are not receiving the magazine, the Post Adjutant should see that the correct name and address are on file at VFW National Headquarters in Kansas City, Missouri.

The Adjutant must also keep a roll of all Post officers at each meeting and see that the following information is incorporated into the minutes of each Post meeting:

- a) A list of all persons accepted for membership at each meeting.
- b) A list of persons rejected for membership at each meeting.
- c) A brief recapitulation of the important items for committee reports, including the name of the originator of the report.
- d) A record of all motions, including the names of initiators and second in the resulting action (and all other actions of the Post)
- e) Provide the Quartermaster with the properly approved and prepared orders for the disbursement of funds.
- f) Form 4208, Post Quartermaster's Detail of Receipts and Disbursements, for each meeting. Available thru the VFW Store at 1-800-821-2606 or www.vfwstore.org.
- g) A summary of the disposition of all correspondence as directed by proper authority.

If there is anything about your duties you do not understand or if you need advice, counsel or assistance of any kind, call or write your Department Adjutant.

### **Tools of the Trade**

No craftsman worthy of the name would ever think of starting a job without the necessary tools. Your tools, as a Post Adjutant, should include the latest edition of the "Congressional Charter and By-Laws and Manual of Procedure and Ritual." Available through the VFW Store at 1-800-821-2606 or <a href="www.vfwstore.org">www.vfwstore.org</a>. A Post Minutes Book to cover your term of office, post stationary, envelopes, and a computer with Internet access all are beneficial in efficiently performing the functions of your office. The Post seal should be available and used on official correspondence. Forms and other materials, as well as a wealth of information about the VFW are available at www.vfwstore.org.

## **Application Cards**

The By-Laws require that the Post Adjutant should review the applications for completeness prior to presentation by the Commander. While it is the responsibility of the proposing member to have the application prepared correctly and the responsibility of the Reviewing Committee to verify it, the Post Adjutant should recheck all application cards before the Post acts on them.

### **Minutes**

One of your most important functions as a Post Adjutant will be to keep accurate minutes of Post meetings. You should use the official Post Minute Book #4205 available through the National VFW Store at 1-800-821-2606 or www.vfwstore.org.

Your minutes are the official records of your Post's past meetings and the past transactions that make up your Post's history; therefore, your diligence in keeping accurate minutes is important. It should include the actions of the Post from the Quartermaster's report, the identity of the member making a motion and the actions taken on that motion, as well as other discussion topics. Proofread the minutes before submitting.

### **Communications**

The general orders and communications can sometimes be lengthy, but it is important to present an overview. Some call for action by the Post and others are for file and informational purposes only. Be careful to review all correspondence to ensure that any required action is taken.

# **Accurate Records & Good Housekeeping**

The Post looks to the Post Adjutant to keep the Post's house in order. The Adjutant is the executive officer of the Post and primary advisor to the Commander. You deserve the respect and the satisfaction derived from exemplarily accomplishing a critical mission.

# The Post Quartermaster

The Post Quartermaster is the chief financial officer of the Post. The Quartermaster is the custodian of all Post property and the officer responsible for safeguarding Post funds and property. The Quartermaster is accountable to the Post, Department and the National Organization for all of the monies, securities, vouchers and property of the Post. The Quartermaster is the only one authorized under the By-Laws, to receive, handle, disburse and account for funds of the Post. There are no exceptions to this rule!

No committee, holding company, canteen manager, group or individual in the Post or in any way connected with the Post's activities, can take this authority and responsibility from the Post Quartermaster. All funds, monies or property accumulated under the name of the Veterans of Foreign Wars for the Post, regardless of the nature of the activity which accumulates them, are the property of the Post and are subject only to disposition by Post action. No Post member can mandate the expenditure of funds or disposition of Post Property unless properly authorized by the Post and executed by the Quartermaster.

### **Qualifications of a Post Quartermaster**

A major factor in the success or failure of a post is the ability and efficiency of the Quartermaster.

The National By-Laws are more explicit on the duties of the Post Quartermaster than those for any other office. The Quartermaster is the custodian of the money and property of the Post, the guardian of its finances and the keeper of the financial records. The Quartermaster also plays an important role in collecting and processing dues.

The Quartermaster is meant to be, and must be, more than a bookkeeper, although maintaining adequate financial records is very important. The Quartermaster generally knows more about the Post than any other individual and MUST BE dependable, honest and capable.

In Post meetings, the Chaplain prays that we may "live lives of stainless integrity." This petition applies to all Post Officers, but especially the Post Quartermaster. You must keep an accurate account of your stewardship. You must be everything the finest VFW character should be and with it all . . . be the hardest worker in the Post.

### **Duties of the Post Quartermaster**

The duties of the Quartermaster are set forth in Section 218 (a) (5) of the Manual of Procedure available through the VFW Store at 1-800-821-2606 or <a href="https://www.vfwstore.org">www.vfwstore.org</a>.

Among the duties of a Post Quartermaster, he shall:

- a. Qualify and secure a bond in a sum at least equal to the amount of the liquid assets for which he may be accountable in accordance with Section 703.
- b. Collect all monies due the Post, giving receipt therefore, and have charge of the funds, securities and other property of the Post, all of which shall be placed in his care. He shall be the accountable officer of the Post and the Treasurer of all committees handling funds.
- c. Disburse funds as properly authorized by the Post using accepted banking practices. Unless otherwise provided for in Post By-Laws, all disbursements of Post funds shall bear the signature of the Quartermaster or other person(s) authorized by the Quartermaster. Such other authorized person(s) shall be bonded with an indemnity company as surety in a sum at least equal to the amount of the liquid assets for which he may be accountable in accordance with Section 703.
- d. Receive annual membership dues (admission fees if applicable) and life membership fees and forward the Department and National dues and life membership fees immediately to National Headquarters as prescribed in Section 104.
- e. Provide the Post Trustees with all records, files and statements required or necessary for the preparation of the Post Trustees Quarterly Report of Audit #4214 available thru the VFW Store at 1-800-821-2606 or www.vfwstore.org.
- f. Maintain a dues reserve fund as prescribed in Section 717 of the By-Laws and Manual of Procedure.
- q. Maintain a relief fund as prescribed in Section 704 of the By-Laws and Manual of Procedure.
- h. Reconcile and verify all transactions listed on all bank statements to assure the accuracy of post records. The books and records of the Quartermaster shall be maintained in a legible and uniform format. Record keeping by electronic means may be used, provided a back-up is maintained. Books and records shall be available for inspection by authorized officers and Post members at all reasonable times. Unless specifically authorized by

- the Post to remove such books and records from its facilities, they will be kept at the Post facilities.
- i. Provide access and transfer to his successor in office or anyone designated by higher authority, without delay, all books, records, papers, monies, securities and other property of the Post in his possession or under his control.
- j. Comply with, and perform all duties required of him by the laws and usages of this organization, applicable By-Laws and order's from lawful authority and perform such other duties as are incident to such office.
- k. Report on transactions concerning receipts and expenditures, for any given period, at a regular or special meeting of the Post.
- I. File appropriate forms as required by Federal, State and Local Statutes or regulations.

### **Control of Clubroom Funds**

Any activity, clubroom, holding company or unit sponsored, conducted or operated by, for or in behalf of a Post, County Council, District or Department shall be at all times under the direct control of such Post, County Council, District or Department and all funds derived there from shall be at all times under the direct control of such Post, County Council, District or Department.

All money, property or assets of any kind or nature, as well as all books and records, owned, held or used by any activity, clubroom, holding company or unit sponsored, conducted or operated by, for or in behalf of a Post, County Council, District or Department shall be ethe property of such Post, County Council, District or Department and must be placed in the care and custody of the respective Quartermaster. Such money, property, assets, books and records shall be subject to the same rules and under the same procedure as any other Post, County Council, District or Department money, property, assets, books and records.

Title to all real property of unincorporated Posts, County Councils and Districts shall be taken in the name of the regularly elected trustees of said units, and their successors in office, to be held, used and enjoyed in trust for its members. When the laws of the respective states shall require the delivery of a bill of sale to establish ownership of property, such bills of sale shall also be made to the trustees of said units, and their successors in office, in trust for the members thereof.

In addition to other legal requirements under existing local laws or Department By-Laws, no Post, County Council, District, or any holding company or corporation subordinate thereto, shall purchase, sell or otherwise transfer title or any interest in any real estate unless written notice of such proposal has first been given to each member of said unit ten (10) days prior to such regular or special meeting at which the proposal is to be considered, and then only by two-thirds (2/3) vote of approval of those members present and voting at such regular or special meeting. In addition, at least thirty (30) days prior to such meeting, notice shall be provided to the Department Commander who shall review any sale, purchase, transfer or encumbrance to determine whether such transaction serves the purposes of the Veterans of Foreign Wars of the United States as prescribed in the Congressional Charter. Failure to comply with these provisions shall nullify said transaction.

When properly approved by the members of the Post, the Commander and Quartermaster shall be authorized to sign such legal documents required to sell or purchase real property.

### Insurance

Any Post owning and/or operating, directly or by reason of a holding company or other entity substantially controlled by the Post or its members, a canteen, clubroom or other facility available to members or guests must maintain general liability insurance, including, if necessary or appropriate, liquor liability insurance. Such insurance must be of a type and amount sufficient to protect the Post and must name, as additional insureds, the Veterans of Foreign Wars of the United States and the Department in which such Post is located.

# **Taking Over as Quartermaster**

Before a new Post Quartermaster takes up the duties, the previous Quartermaster must be given a "clean slate" by the Post Trustees or auditors. Never, under any circumstances, accept the responsibility for Post funds before this is done. You want to avoid picking up a headache from someone else. Remember, you are bonded, and, once you take over officially, you will be the person "in the middle" if the deck has not been cleared beforehand.

Before you undertake any business as the new Post Quartermaster, check with the bank in which Post funds are deposited to satisfy yourself the funds are correct and in order. Be sure that proper signature cards are on file with the bank with specimen signatures of all persons authorized to make and endorse checks on behalf of the Post. When new officers are

elected the new signatures must be provided to the bank.

You should deposit money and draw checks for disbursements for authorized Post expenses. A Quartermaster should make deposits at regular intervals, rather than letting checks and money accumulate. Get them in the bank as soon as possible. In making deposits it is a better practice to put what you have received into the bank in the same physical form in which you received it. Coins and bills should be deposited as such and checks and negotiable paper must be deposited in the same manner. By putting your receipts in the bank in the same form in which they appear in your ledger, the deposit slips can be easily checked against your ledger for verification and errors can be more easily located. No checks or other negotiable paper received by the Post Quartermaster should be endorsed to a third party or cashed. They should be deposited to the Post account. No bills should be paid in cash. All disbursements should be by check only. This assures an adequate, accurate record.

### Clear & Accessible Records

Financial record keeping should include complete and clear documentation of all financial transactions. It cannot be reiterated enough the importance of being prudent in the financial record keeping of your post, as it can determine the survival or failure of the post. Every financial transaction must be documented, so it can be easily traced in the event of an audit or inquiry.

### **Authority to Disburse**

A Quartermaster may NOT disburse the funds of the Post without receiving proper authority from that Post by action on the floor at a regular or special meeting and the approval of the Post Commander. The Uniform System of Records and Accounts provides for a voucher which must be used. This simply means an approved paper voucher/order must be made for presentation to the Post for consideration of payment. Bills are presented to the Post for action before they are paid, except where circumstances do not permit a prior presentation. The bills must be clearly explained and in detail so every Post member will know the situation when called upon to vote. When the Post votes approval, the Post Adjutant prepares the voucher/order, has it properly signed by the person so designated and presents it to the Post Quartermaster for payment. Unless this is done, the Quartermaster is without authority to pay. When approved by the Post and properly signed by the Post Commander, it is the authority for the Post Quartermaster to disburse funds in the amount designated on that voucher/order.

The returned check properly endorsed is proof the money has been paid. In this manner, the Quartermaster has authority to pay and also proof that payment has been made. Vouchers/Orders must be carefully and permanently filed, and cashed checks accounted for properly, audited and filed for future reference, with correct notations in your books. This is what is known as a clear record and, as a good Quartermaster, you should never operate any other way.

### **Vouchers/Orders**

The initial voucher/order must be self-explanatory and show clearly to whom the money is to be paid, how much is to be paid and for what, set forth in detail. It must also carry the correct signatures as required by the By-Laws and the Post. If the payment is reimbursement for expenditures already made, the voucher/order must be supported by the receipted bills made in detail. If it is for a bill being presented for payment, the itemized bill must accompany the voucher/order and remain a part of that voucher/order in the permanent file.

Always keep this in mind. You can never have too much proof for the proper receipt and disbursement of funds, because doubt can attach to any person, despite a record of probity and honesty. A Quartermaster may, with or without cause, be called upon at any time to account for stewardship. Never honor a voucher marked "miscellaneous expense." If such expense cannot be detailed and itemized for Post approval, you are not required to make that disbursement.

# **Financial Report**

The Post Quartermaster makes a report to the Post on its finances at each meeting. This report is taken directly from the records. It is made out on Financial Statement Form 4208 available through the VFW Store at 1-800-821-2606 or <a href="https://www.wfwstore.org">www.wfwstore.org</a> and it must be accurate and current.

# **Action on the Quartermaster's Report**

All financial transactions and the final action of the Post must be recorded in the minutes by the Post Adjutant. The Post

Quartermaster should insist action be taken by the Post to accept (or accept, subject to change or audit) the Quartermaster's report, and should see to it that it is recorded in the minutes. This is important because it is the Post's official record showing the Quartermaster has brought the report before the Post. Keep in mind, Comrade Quartermaster, you are bonded and should a discrepancy appear which needs action by the bonding company, the records will be called for to see if the Post has exercised due care and diligence in protecting the bonding company from improper practices and fund handling. Suggested motions:

- 1. If the Quartermaster records have been audited by the Post Trustees: "Comrade Commander, I move to accept the Quartermaster's report as presented."
- 2. The Quartermaster records have not been audited by the Post Trustees: "Comrade Commander, I move to accept the Quartermaster's report subject to audit."

### **Bonds**

All Posts are required by the By-Laws (Section 703) to have each officer accountable for funds or property bonded in a sum at least equal to the amount of the liquid assets for which, so far as can be anticipated, the Quartermaster may be accountable. Failure to comply with this provision of the By-Laws is a dangerous practice because the Post will be without the protection a bond affords. A bond is like fire insurance, you hope you never need it but, if you do and do not have it, you could have serious financial problems.

Many Departments have arrangements with a bonding company. If you are unsure of the status of bonding for your Post or whether state arrangements have been made, please contact your Department Headquarters for advice and information.

Most insurers issue what are called schedule bonds meaning the office is bonded, not the individual. Of course, the individual must be legally holding office to be covered, but the bond does not change nor is it invalidated by a change of Quartermaster during the bond period.

Bonds do not cover money lost through burglary, careless handling, losing it, mysterious disappearance or mismanagement.

The bond does not take the place of insurance in any way. It pays only for loss due to fraud or dishonest acts of the person bonded.

All bonding companies require reasonable care on the part of the insured. Regular audits and controls on the individual are presumed to be part of the agreement. Experience reveals that defalcation occurs when the trustees do not conduct regular audits and do not take the precaution of obtaining an occasional monthly statement direct from the bank or fail to verify the books against the records. The Post Quartermaster should not prepare the quarterly audit for the trustees because it could result in a contested claim on the grounds that the audits were not conducted by the trustees. To protect the Post, the trustees must play an active part in the auditing procedure.

A bond is one of those things that isn't reviewed until there is trouble, and then it can be too late. Be sure the bond is large enough to provide full protection. Learn the limits and conditions of bond coverage, so that there won't be any surprises.

#### Vmail

Several years ago, National Headquarters introduced a method of communication called VMAIL. This service provides email capability designed "For exclusive use of the VFW." There is no cost and it is easy and safe to use. If you are not already using VMAIL, follow the steps below to view your inbox and see what you have been missing.

VMAIL is an electronic email system designed specifically for the exclusive use of VFW Posts, Departments and National, which makes it safe from spam, viruses and the other plagues of an open system. VMAIL can revolutionize the way we communicate in our organization. To obtain your user name and password, contact Data Entry at DataEntry@ vfw.org or call 800-963-3180 any business day.

Most if not all Department Headquarters are using the Internet so VMAIL is available for use now. Probably not every post has a computer with an Internet connection but there is a member of every post who does and would be willing to use that connection to share information distributed through VMAIL. Follow the simple instructions below to access VMAIL.

Instructions To Get Started: Once you've logged on to the Internet through your Internet provider (MSN, AOL, VFW Online, etc), follow the SIMPLE STEPS BELOW (must have internet connection):

- 1. Go to www.vfw.com
- 2. Click on "To read the rules click here" to review the VMail Usage Policy. When finished, click Close button to return to login page.
- 3. Check the box indicating you agree to the terms of VMail Usage Policy.
- 4. Enter your User Name and Password.
- 5. Click the Log-In button.

You are now ready to begin using VMail.

Please note, all post VMail addresses are entered as postxxxx@vfw.com (ex. post1234@vfw.com).

All Department VMail addresses are the two letter state abbreviation (ex. deptmo@vfw.com).

You may reach National Headquarters by emailing info@vfw.org.

Remember, you may only email through the VMail system with those addresses ending in vfw.org or vfw.com.

# **Online Membership System (OMS)**

OMS is a quick and easy way for you, as the Post Quartermaster, to handle all reporting of membership dues to National Headquarters as well as maintain information on members of your Post. We encourage you to log on and start using this function today. Listed below are instructions on how to take advantage of this new program.

### Post Quartermaster

Go to our website www.vfw.org and click on Log In

Scroll down and go to Create an Account

Complete the information and follow the instructions to create your OMS account

Once your personal account has been activated, you will be recognized as a Post Quartermaster and prompted to Request a New Quartermaster Pin Number. This pin number will be mailed to the Quartermaster's address on the file.

Complete the instructions to set up your Quartermaster account.

Note: There are instructions for the Post Quartermaster on this site.

Here are the tools available to you as Post Quartermaster. Please note these transactions are the quickest way to keep your membership up to date.

#### POST QM SERVICES

- Renew Members
- Transfer Member
- Decease a Member
- ◆ Request Duplicate Card
- Member Contact Info
- Undeliverable Addresses
- ◆ Convert to Life
- ◆ Convert to Legacy
- ◆ New Member Form
- ◆ New Member Prospect

#### REPORTING

- MMJ Online
- ◆ Life Member Payout
- ◆ Legacy Life Member Payout
- Legacy Life Members
- MemStats
- ◆ Post QUery
- ◆ Post Accounting Report

#### NATIONAL CONVENTION

- ◆ Information & Housing
- ◆ Post & Delegate Registration

#### **ELECTION REPORT**

◆ Post Election Report Filling

### **ONLINE DOCUMENTS**

- Leadership Reference Material
- ◆ Forms

By using these tools your information is updated within 1 business day. This not only saves time but money, no more postage. As Quartermaster you will have access to "View Account History" where you can see every transaction that you have submitted through OMS.

As post quartermaster, you should encourage your members to create an OMS account. This enables them to maintain their personal information, as well as pay dues.

Of course, if you have any questions or concerns, the National Headquarters Dues Processing Department is only a phone call away 1-800-963-3180.

### **Individual Member Accounts**

You should also encourage your Post members to log on and start maintaining their personal membership account.

Go to our website www.vfw.org and click on Log In

Scroll down and go to Create an Account

Complete the information and follow the instructions to create your OMS account

The member may now maintain their mailing addresses as well as pay their annual or life membership dues or become a legacy life member.

# **Financial Reporting/Forms**

### **Uniform System Ledger of Post Records & Accounts**

The Receipts, Expenditure and Distribution Ledger #4204, better known as the Post Ledger or Quartermaster's Ledger, is the most important financial record of the Post. Available through the VFW Store at 1-800-821-2606 or <a href="https://www.vfwstore.org">www.vfwstore.org</a> It provides a means of maintaining uniform records of the financial transactions of the Post. When properly used, it is simple to maintain. It provides an easily understood record of the Post's financial condition and enables quick and accurate audits of the Post funds. The balance shown in the ledger at the end of the month must be in agreement with the bank statement, checkbook and with the receipt book and vouchers/orders, if used by the Post.

The ledger book contains various columns for the entry of the following information (refer to the sample Ledger Sheet, Example 1, Page 15-16):

- 1. Date
- 2. From or To
- 3. Reason
- 4. Receipt or Check Number
- 5. Cash and Bank Received, Expended
- 6. National and Department Dues Received, Expended
- 7. Application Fees Received, Expended
- 8. Post General Fund Received, Expended
- 9. Relief Fund Received, Expended
- 10. Post Dues Reserve Received, Expended
- 11. Additional blank columns for extra funds as may be required.

Each of these columns requires an entry at one time or another. The overall idea of these columns is to answer these questions:

- a. When? This is answered by the entry in the DATE column.
- b. Who? This is answered by the entry in the FROM OR TO column.
- c. Why? This is answered by the entry in the REASON column.
- d. How? This is answered by the entry in the RECEIPTS OR CHECK NUMBER column.
- e. How Much? This is answered by the entries in the CASH & BANK column.
- f. Where to or where from? This is answered by the entries in the VARIOUS FUND column.

It should be noted that the total amount received is entered in the received portion of the CASH & BANK column and the total amount expended is entered in the expended portion of the CASH & BANK column.

The illustration of a Ledger, Example 1, will give you a general knowledge in making entries on the Ledger. The entries on the illustrated Ledger are the most common ones used by the majority of Posts. Larger Posts or those with club facilities may have many more entries. The Ledger should be balanced at the end of each page and at the end of the month. This will assist the Post Trustees in auditing the books.

Remember - at a regular Post meeting, the Post Quartermaster's financial report will be read from the Ledger.

Explanation of Ledger sheet, Example 1, page 15-16:

a. Top line shows amount of cash in the bank brought over from the previous month and the breakdown of the money into different funds.

- b. Entries in the left columns (date) is self-explanatory. The next two columns require that the Quartermaster show from whom the money was received or to whom money was paid and the reason it was received or paid.
- c. Dues receipts often cause problems for a new Quartermaster. The full amount for National and Department dues is entered under this heading. The National By-Laws state that not less than one-half of the Post's part of the dues will be placed in the Dues Reserve Fund, and that no expenditures will be paid from this fund. The Dues Reserve Fund will be transferred to the General Fund on July 1.
- d. The Ledger sheet is closed out at the end of each month. This is done by adding each column and entering the figure at the end of each column. Subtracting expenditures in each fund from the received column will provide the net in each fund. The total of the net figures in each fund, should be the same figure as shown in the "Cash & Bank" column.
- e. If the figure shown under Cash & Bank is the same as shown in your checkbook stub and the bank statement, your books are in order.

It is important that the Post Quartermaster's records are neat and in order at all times, and that all bills and receipts are filed by month. It is also advisable if the Post uses a large checkbook, that the returned cashed checks be attached in the checkbook to the corresponding check stub.



# **Post Quartermaster's Receipt**

DAT 20	E	FROM OR TO	REASON	RECEIPT OR CHECK NO.			C	ASI	H Al	ND B	BAN	K								AL A		ES				AF	PLI	CAT	101	l FEI	ES		
MO.	DAY				F	RE	CEI	VE	D	E)	XPI	EN	DE	D		RE	CEI	VE	D	Ε>	(PE	ND	ED	Ī	RE	ECE	IVE	D	E	XPI	ENE	DEC	)
04	1	Brought Forward			2	7	8	6	21						Г									T									
04	2	Adam Furst	Cont. 06 dues						00								1	1	00					Ī			П						
04	4	R.J. Thomas	Cont. 05 dues						00								1	1						Ī			Г						
04	7	Ben Karnes	New Mbr. 06 dues						00						Г			1						T			1	00					
04	7	City Power and Light	Light Bill	101								9	4	53										T			Ė						
04	10	J.C. Burton	Cont. 06 dues				2	3	00						Г		1	1	00					T			Г						
04	12	Ed Hurn	Reins. 06 dues						00								1		00					Ī			Г						
04	14	Ken Price	Life Mbr. fee			1			00															Ī			Г						
04	14	First Natl. Bank	Mortgage	102			Ŭ		00		2	0	0	00										T			П						
04	16	Curtis Hoyle	New Mbr. 05 dues				2	4	00		_	Ŭ	<u> </u>	00	Г		1	1	00					T			1	00			T		
04	20	National Headquarters	Life Mbr. transmittal	103							1	6	5	00										Ī									
04	20	Post Dinner	tickets			2	1	5	50				<u> </u>	00										T			Г						
04	20	National Headquarters	06 dues	104		_						6	8	00	Г							6 6	5 0	0			Г					2	00
04	21	Ladies Auxiliary	donation				5	0	00						Г									Ì			Г						
04	23	Chris Smith	New Member 06 dues						00								1	1	00					Ī			1	00					
04	23	John Boyd	Rein. 05 dues						00								1							Ī			Г						
04	25	Water Company	Water Bill	105					00			6	3	75	Г									T			Г						
04	28	National Headquarters	Cont. 05 dues	106										00	Г						١,	2	2 00				Г					1	20
04	29	Transfer Funds	Hardship '05 Dues				3	3	00					00										Ī									
04	30	National Headquarters	'06 Dues											00																			
																								Ī									
	Re	eceipt and E	xpenditure		3	4	3	6	71		6	8	0	28			8	8	00		8	3 8	00				3	00				3	<u> </u>
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Pictured: Receipts, Expenditure and Distribution Ledger Page 15

# **Expenditures & Distribution**



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# **Miscellaneous Receipts Form**

(Example 2)

Each Post Quartermaster should be equipped with the forms and records incident to the office. One form, being the Miscellaneous Receipts Form (Example 2, Stock No. 4200 available through the VFW Store at 1-800-821-2606 or <a href="https://www.wfwstore.org">www.wfwstore.org</a>), must be issued for all funds including dues. It is of the utmost importance that proper receipts are issued for ALL money received.

	Veterans of Foreign Wars of to POST NO. 14001 MISCELLANEOUS RECEIP	 T NO
		DATE20
RECEIVED FR	ROM	
Adam	Furst 59	001 Here St.
NAM	1E	ADDRESS
TEL. NO. 382-	5264 Gordtow	n, USA
AMOUNT \$20	p.00 For Continuous Dues	
AUDITED	NOTE: THIS RECEIPT DOES	Joe Honest
POSTED PAGE	NOT TAKE THE PLACE OF AN	QUARTÉRMASTER
xample 2		

# Financial Statement - Quartermasters Details of Receipts & Disbursements (Example 3, Page 20)

#### Instructions:

Section 218, Manual of Procedure provides "The books and records of the Quartermaster shall be maintained in a legible and uniform format. Record keeping by electronic means may be used, provided a back-up and a hard copy is maintained.

Department Inspectors and Deputies are charged with the responsibility of seeing that Posts comply with the requirements of this section. Please note the following concerning the Quartermasters Detail of Receipts and Disbursements:

- 1. The Detail of Receipts and Disbursements form #4208 available thru the VFW Store at 1-800-821-2606 or www.vfwstore.org, Example 3, is not intended to replace Uniform System of Post Records and Accounts. It is a form designed to assist Post Quartermasters in the listing of Receipts and Disbursements between and dur ing Post meetings for the purpose of providing Post Trustees and the Post Adjutant with a continuous record of the financial operation of the Post.
- 2. All receipts and disbursements must be itemized in detail.
- 3. The form must be made out by the Post Quartermaster in three (3) copies.
- 4. When completed, the original and triplicate (white and yellow) copies must be turned over to the Post Trustees for examination and audit.
- 5. (a) Post Trustees must ascertain if all receipts and disbursements have been properly listed and that properly approved vouchers/orders are in evidence to cover and authorize all disbursements.
  - (b) They should satisfy themselves that the receipts of the previous meeting have been properly deposited in the bank by examining either the bank passbook or receipted deposit slip.
  - (c) They should require all checks to be countersigned by the Post Commander.
  - (d) Upon examination and audit of the statement, if found to be correct, they should so certify by placing their signatures thereon.
  - (e) The triplicate or yellow copy should be given to the Post Adjutant so the information appearing thereon may be included in the minutes of the meeting.

- (f) The original or white copy should be returned to the Post Quartermaster in exchange for the duplicate or blue copy.
- (g) The duplicate or blue copy should be retained by the Trustees to verify and assist them in their quarterly audit of the Quartermaster's books.
- 6. Section 218 of the Manual of Procedure mandates Post Trustees to make quarterly audits of certain records and to submit proper reports thereof. Any negligence on their part in complying will make them (Trustees) individually and collectively liable for any loss the Post may suffer. Although the Trustees may not actually misuse Post funds, they do become, in case of loss, accessory to the act by reason of not performing their duties as prescribed by law and in accordance with their obligation. Keep in mind that bonding company liability is contingent with the compliance of VFW By-Laws by Post Officers.
- 7. More efficient, capable and loyal Post Trustees will reduce the number of claims to the bonding company.
- 8. An honest, accountable officer never has to be forced to render a report and always welcomes an inspection of his records.

# Post Trustees' Report of Audit (Example 4, Page 21)

The preparation and completion of the Post Trustees' Report of Audit #4214 available through the VFW Store at 1-800-821-2606 or <a href="https://www.vfwstore.org">www.vfwstore.org</a> at the end of each quarter is the duty and responsibility of the Post Trustees. In those instances where, upon recommendation of the Post Trustees and authorization by the Post, qualified accountants are engaged to perform the quarterly audit, it continues to be the duty and responsibility of the Post Trustees to submit the Post Trustees' Report of Audit as set forth in the By-Laws.

### **Explanation of Audit Form: (Example 4, Page 21)**

- **# 1 9 FUNDS:** Listed are those funds most likely to be carried by a VFW Post, District or County Council. Any special funds may be added in the blank spaces. A "fund" is an account which normally has both income and expenditures. In most cases, just about all of your miscellaneous expenditures (community service, youth activities, officers' expenses, etc.) are chargeable to your general fund and most miscellaneous income (proceeds from fund-raising activities, dues, etc.) are credited to your general fund.
- **# 10 NET CASH BALANCES AT BEGINNING OF QUARTER:** The figures in this column are obtained from different funds as listed in your ledger. The individual items in this column as well as the total at the bottom of the column should be the same as the ending balances of the previous quarter.
- **# 11 RECEIPTS DURING QUARTER:** The figures in this column are obtained by adding the amount shown in your ledger for the three months. This should include items transferred into a fund from another fund during the quarter.
- **# 12 EXPENDITURES DURING QUARTER:** The figures in this column are obtained by adding the expenditures for each month. Include items transferred out of another fund during the quarter.
- **# 13 NET CASH BALANCE AT END OF QUARTER:** The figures in this column are obtained by adding items 10 & 11 and subtracting item 12.
- **# 14 TOTALS:** The figures in this line are obtained by adding the totals of items 10 & 11 and subtracting item 12 you should arrive at the same figure by adding item 15.
- # 15 TOTALS: Total should equal item 10 plus item 11 minus item 12.
- # 16 OPERATIONS: Answer questions as applicable.

### # 17 RECONCILIATION OF CASH & INVESTMENTS

Ending balance per statement Enter ending balance shown on bank statement.

Less: Outstanding Checks Total checks written on or before the date of the bank statement

that have not cleared the bank.

Deposits in Transit Deposits made on or before the date of the bank statment that have not

been posted on the bank statement.

Account Balance Subtract outstanding checks and add deposits in transit from the ending

balance per the bank statement.

Savings Account Enter balance of any savings accounts.

Cash on hand Amount of money on hand that has not been included in

"Deposits in Transit" above.

Total Cash Add all amounts in this column.

Bonds & Other Investments Enter value of bonds and other investments.

Total Cash and Other Investments Add Bonds and Other Investments line to Total Cash line. This figure

should be the same as the amount in Box 15.

### # 18 TRUSTEES' AND COMMANDER'S CERTIFICATE OF AUDIT:

Enter the date the audit is prepared, the Post name and number and the quarter for which the audit is prepared.

The Post Commander and Trustees must sign the Audit prior to submittal to the Department.

Enter the name of the Post Quartermaster, the name of the bonding company, the amount of the bond and the expiration date of the bond.

It is the duty of the Post Trustees to conduct the quarterly audits. It is the duty of the Commander to see that audits are made.

**Note:** The completed form, with the signatures of the Post Trustees certifying its accuracy, together with the signature of the Post Commander, should be forwarded to the Department Quartermaster. The Post Trustees should also sign the General Ledger at the ending point of the current audit period.



### QUARTERMASTER'S

QUARTERMASTER'S COPY

### DETAIL OF RECEIPTS AND DISBURSEMENTS

POST NO. \_\_\_\_\_

For Per	riod of April 1 to	Ag	oril 30		20		Λ	Neeting of		May 2, 20		
RECEIPT NO.	RECEIPTS (DETAIL EACH)			VOUCH NO.	ER		DIS	BURSEMENT	ΓS (DETA	AIL EACH)		
221	Adam Furst - Cont. Member	23	00	63	С	City Power 8	Light				94	53
222	R.J. Thomas - Cont. Member	23	00	64	F	irst Nationa	l Bank	c - Mort.			200	00
223	Ben Kames - New Member	24	00	65	N	lational Hea	dquar	ters			165	00
224	Jack C. Burton - Cont. Transfer	23	00	66	N	lational Hea	dquar	ters			68	00
225	Edward B. Hurn - Reinstate	23	00	67	V	Vater Compa	any				63	75
226	Curtis Hoyle - New Member	24	00	68	N	lational Hea	dquar	ters			23	00
227	Kenneth Price - Life Member	165	00	69	N	lational Hea	dquar	ters			33	00
228	Receipts from dinner	215	50									
229	Donation from Ladies Auxiliary	50	00									
230	Chris Smith - New Member	24	00									
231	John Boyd - Reinstate	23	00									
						TOTAL	NODI	IDOEMENI	-0		C47	00
						TOTALL	JISBU	IRSEMENT	8		647	28
				that	this r been found	certify report audited d	(			T		
	TOTAL RECEIPTS	617	50					50		Trustees		
	STATEMENT OF FUNDS	017	50	CASH BALAN		RECEIPTS FO	R	DISBURSEME			H BALANCE	
Mation	DISTRIBUTION OF RECEIPTS, DISBURSEMENTS & CASH BALANCES  all and Department Dues			LAST REPO	RT	THE PERIOD	00	FOR THE PE	00	THI	S PERIOD	
	sion Fees					3	00	3	00			
	eneral Fund			1,341	32	346	50	391	28	1	,296	54
	elief Fund (See Sec. 218, Manual of Procedure)			134	89		30	33	00	1	101	89
	ues Reserve Fund (See Sec. 218, Manual of Pro	coduro)		600	00	48	00	33	00		648	00
	· · · · · · · · · · · · · · · · · · ·	cedure)		710		40	00					
	Home or Building Fund (Including Savings)			710	00	405		405	00		710	00
Life M	embership Fund					165	00	165	00			
				Other								
			$\dashv$									
		TOTA	I.S.	2,786	21	650	50	680	28	2	.756	43



# TRUSTEES' REPORT OF AUDIT of

The Books and Records of the Quartermaster and Adju	tant of _		(District)	/County	/ Council	l/Post No.	)	
Department of	fo	or the Fice						
							, 20	
FISCAL QUARTERS: Jan 1 to March 31	April 1	to June 30	July 1	to Sept.	. 30	Oct 1 to	Dec. 31	
FUNDS:	1100 0000	h Balances inning of uarter	Receipt During Qua 11.			nditures g Quarter	Net Cash E at End of 0 13.	
National and Department Dues (Per Capita Tax)	\$		\$		\$		\$	
2. Admission or Application Fees (Department)								
3. Post General Fund								
4. Post Relief Fund (Poppy Profits, Donations, etc.)								
5. Post Dues Reserve Fund (See Sec. 218, Manual of Procedure)								
6. Post Home or Building Fund (Including Savings but Not Real Estate)  7. Post Canteen or Club Fund								
8. Other								
9. Bonds and Investments Not Credited to Funds								
14. TOTALS:							15.	
14. TOTALS.	\$		\$		\$		\$	
		17. <b>REC</b>	CONCILIA	TION	OF CA	ASH & I	<b>NVESTM</b>	<b>ENTS</b>
16. OPERATIONS		General F	und Checking	Account	¢.			
Have required payroll deductions been made?			ing Balance Per :: Outstanding		itement <u>⊅</u>		·	
Have payments been made to the proper State		Plus	: Deposits in T		_			
and Federal agencies this quarter?			ount Balance					
Have sales taxes been collected and paid?		Other Ch	ecking Account ing Balance Per	t <b>s (it app</b> l Bank Sta	licable) stement \$	_	<u>.                                    </u>	
Are club employees bonded?		Less	: Outstanding	Checks				
Amount of outstanding bills \$			: Deposits in Tount Balance	Fransit	_			
Value of Real Estate\$			ings Account B	alance				
Amount of liability insurance \$		Cas	sh on Hand Total Cash					
Owed on Mortgages and Loans\$		Bor	nds and Other I	nvestmer	nts			
Value of Personal Property\$			Total Cash and	Investm	ents		<u>\$</u>	-
Amount of Property Insurance \$								
		18.	TRUSTEE CER			MMAN OF AUD		
			Date				_, 20	
This is to certify that we (or qualified accountants) have audited the books a	nd records	of the Adjutar	nt and Quarterma	aster of_				
for the Fiscal Quarter ending in accordance of the	ne National	By-Laws and	I that this Report	is a true			ouncil/Post No	
knowledge and belief. All Vouchers and Checks have been examined and f								
	ound to be							
Post Quartermaster(Name)		Signed:						Trustee
( and )		Signed:						Trustee
		Signed:						Trustee
(Address)								
This is to certify that the Office of the Quartermaster is bonded with								in
the amount of \$ until		, 20	, and that thi	s Audit is	correctly m	nade out to th	ne best of my k	nowledge
and belief.								

NOTE: Forward Original (Blue) Copy to your Department Quartermaster - See instructions on reverse side of both Yellow and Blue Copies.

Signed: \_

Commander

# **Federal Tax Information**

### **Income Tax Issues for Exempt Organizations**

As long as there have been federal income taxes, there have been organizations that Congress has exempted from those taxes. Congress decided that the work of some organizations was so important it wanted them to keep their funds for their work, rather than paying part to the federal government. Many Posts erroneously assume that, because they are a VFW Post and are non-profit, they are automatically exempt from federal taxes. That is not the case. The IRS has established some specific procedures for obtaining and maintaining exempt status, and that procedure must be followed.

Congress established several categories of organizations that are exempt from federal income taxes. Those categories are usually referred to by the sections of the **Internal Revenue Code (IRC)** that grant tax exempt status. The more common ones are:

\*Section 501 (c) (3): charitable, educational, and religious organizations;

\*Section 501 (c) (4): social welfare organizations;

\*Section 501 (c) (7): social clubs.

Veterans of Foreign Wars National Headquarters has obtained its exemption under a special veterans service organization provision, Section 501 (c) (19). The National Headquarters exemption does not cover other units. In most cases, the Department Headquarters has obtained a "group exemption" (discussed below) that covers Posts in the Department.

If your Post is not covered under a Group Exemption and has not applied for and been granted a separate exemption, you are urged to do so. To obtain a separate exemption, a Post must file an IRS Form 1024. A Form 1024 can be obtained by contacting a local IRS office or by downloading from the IRS website at <a href="irs.gov">irs.gov</a>. VFW Posts should be eligible for exemption under section 501 (c) (19), provided they have properly requested this exemption. Exemption under Section 501(c) (19) offers the most flexibility, because the exemption offers the broadest exempt purposes. Section 501 (c)(19) status may be the only exemption available if your Post operates a canteen. It is highly recommended that you seek exemption under 501(c)(19). To obtain additional information concerning procuring and maintaining tax exempt status for your Post, review IRS Publication 557, "Tax Exempt Status for Your Organization", or contact your local Internal Revenue Service office. It is also strongly recommended that you consult with an accountant, attorney or other tax professional for advice concerning the appropriate exemption and compliance with IRS requirements.

# **Group ("Blanket") Exemptions**

You should check with your Department Headquarters to see if it has been issued a group exemption letter that covers your Post. If it has, you are not required to file a separate application for exemption on Form 1024 unless your Post no longer wants to be included in the group exemption letter or is no longer eligible for exemption under the statutory section upon which the group exemption was issued. However, to be included in a group exemption, each Post must authorize the Department Headquarters to include it in the group. The authorization must be signed by a duly authorized officer of the Post and retained by the Department Headquarters for which the group exemption is in effect.

To maintain a group exemption, the Department Headquarters must submit annually to the Internal Revenue Center with which it files its information returns the following information:

- 1. Data regarding all changes in purpose, character or method of operation of the Posts included in the group exemption:
- 2. Lists of the Posts fitting the following three categories:
  - A. Posts that have changed their names or addresses during the year,
  - B. Posts no longer to be included in the group exemption, and
  - C. Posts to be added to the group exemption because they are newly formed or because they have recently authorized the Department Headquarters to include them.
- 3. Information required to be submitted by the Department Headquarters on behalf of Posts to be included in the initial group exemption is required for the new Posts to be added to the exemption.

Submission of this information does not relieve the Department Headquarters or any Posts from supplying any additional information which the IRS requires in order to determine whether the conditions for continuing the exemption are being met. Additionally, inclusion in a group exemption does not relieve the Post of any obligation it has to file income and payroll tax returns or pay taxes.

Most Departments have obtained a group exemption under Section 501(c)(19). As the result of some recent IRS recommendations, those Departments that have group exemptions under Section 501(c)(4) are in the process of submitting applications for group exemption under Section 501(c)(19). You may be asked to provide information to support that application. Failure to provide that information may result in your Post losing its group exemption and require that you file for a separate exemption

### Return of Organization Exempt From Income Tax (Form 990)

Organizations exempt from income tax under Section 501(c) of the Internal Revenue Code are generally required to file Form 990 by the 15th day of the fifth month following the close of their accounting fiscal year. If the organization's annual gross receipts are normally more than \$50,000, the organization must file Form 990 or 990-EZ. Small tax-exempt organizations whose annual gross receipts are normally \$50,000 or less are required to electronically submit Form 990-N, also known as the e-Postcard. There is no penalty assessment for late filling the e-Postcard, but an organization that fails to file required information returns for three consecutive years will automatically lose its tax-exempt status. The revocation of the organization's tax exempt status will not take place until the filing due date of the third year. Gross receipts are considered to be normally less than \$50,000 if the organization:

- 1. Has been in existence for 1 year or less and received, or donors have pledged to give, \$75,000 or less during its first taxable year;
- 2. Has been in existence between 1 and 3 years and averaged \$60,000 or less in gross receipts during each of its first two tax years; and
- 3. Is at least 3 years old and averaged \$50,000 or less in gross receipts for the immediately preceding 3 tax years (including the year for which the calculations are being made).

If annual gross receipts are normally more than \$50,000, the organization must file Form 990 or 990-EZ. If an organization has gross receipts less than \$200,000 and total assets less than \$500,000, it may file form 990-EZ. However, if either gross receipts or total assets are above those limits, Form 990 must be filed.

For purposes of filing requirements, gross receipts include: total contributions; gifts and grants; program service revenue; membership dues and assessments; gross investment income (including interest, dividends, gross rents, and other investment income); gross income from the sale of assets other than inventory; gross income from special fundraising events; gross sales net of return allowances; and any other revenue.

IRS regulations require that all tax-exempt organizations make both their Application for Exemption and 990's for the last three years available for public inspection at their principal office and provide copies in response to written requests, subject to the payment of reasonable fees. There are substantial penalties for violation of these regulations.

# **Exempt Organization Business Income Tax Return (Form 990-T)**

An exempt organization may also be required to file Form 990T if the organization's gross income from business unrelated to the organization's exempt purposes is \$1,000 or more. The obligation to file Form 990T is in addition to the obligation to file an Informational Return (Form 990). Unrelated business income tax (UBIT) is defined as gross income derived by an organization from any unrelated trade or business regularly carried on by it, and not substantially related to its exempt purposes. While the IRS considers many factors in determining whether the activity is unrelated trade or business, an important factor is the degree to which the activity unfairly competes with taxable businesses. Generally, the tax applied to unrelated business income does not apply to:

- A. Dividends:
- B. Interest;
- C. Royalties;
- D. Rents (other than certain rents on property acquired with borrowed funds); and
- E. Gains from sales of assets.
- F. Member's dues

The rules applicable to unrelated business income can be complicated, depending upon the nature and extent of your Posts activities. If you are unsure about your Post's obligation to file a 990T or report certain types of income, you are encouraged to consult with a tax professional concerning these important issues. 990T's are not subject to public disclosure.

### Gambling/Bingo

The Internal Revenue Service has been very active in recent years with respect to gambling activity by tax exempt organizations. This includes such things as pull tabs, machines, raffles, etc. Such activities may be subject to Unrelated Business Income Tax (UBIT) and may also be subject to the Federal Wagering Excise Tax and Federal Occupational Tax. The rules with respect to gaming income are also complicated and you should consult IRS Publication 3079 for details. You should also consult a professional tax advisor.

The Internal Revenue Code (IRC) contains a specific provision exempting Bingo proceeds from unrelated business income tax where state and local law permits such games to be carried on by non-profit organizations and these organizations do not compete with taxable entities. This exception applies to bingo games even though they are regularly carried on with paid workers.

Section 513 (f) of the IRC (defining unrelated trade or business) specifically provides:

### (f) CERTAIN BINGO GAMES .-

- (1) In general, the term 'unrelated trade or business' does not include any trade or business which consists of conducting bingo games.
- (2) Bingo Game Defined.-For purposes of paragraph (1), the term 'bingo game' means any game of bingo-(A) of a type in which usually -
  - (i) the wagers are placed,
  - (ii) the winners are determined, and
  - (iii) the distribution of prizes or other property entry is made in the presence of all persons placing wagers in such game,
  - (B) the conducting of which is not an activity ordinarily carried out on a commercial basis, and
  - (C) the conducting of which does not violate any state or local law.

The Internal Revenue Service has taken the position that the Bingo exemption applies only to regular Bingo and does not apply to "instant" bingo, pull tabs or other gaming, even if it is conducted during a Bingo session.

# Department of the Treasury Bureau of Alcohol, Tobacco & Firearms Advisory

If your Post operates a canteen or otherwise sells alcoholic beverages on a regular basis, the Post may be required to pay a federal Special Occupational Tax of \$250 and obtain a Special Tax Stamp on or before July 1. Failure to pay the tax could result in a substantial fine. The law requires every retail dealer in liquors, other than a limited retail dealer, to file a special tax return (ATF Form 5630.5) and pay the special tax to the Bureau of Alcohol, Tobacco and Firearms. The term "limited retail dealer" includes a veterans organization making sales of distilled spirits, wine or beer on the occasion of any kind of entertainment, dance, picnic, bazaar or festival held by it, if the organization is not otherwise engaged in business as a dealer. The ATF generally takes the position that a "limited retail dealer" is one that occasionally serves alcoholic beverages in connection with an event but that a regularly conducted clubroom would not qualify. Title 27 CFR, part 194 contains the complete regulations concerning this tax. ATF has published a booklet, ATF P 5170.2, which addresses this issue. The booklet can be obtained from the District Director (Regulatory Enforcement), Bureau of Alcohol, Tobacco and Firearms for your region.

# Warnings for VFW Posts

- 1. Don't assume your Post is exempt. Check with your Department to see if they have your Post under a group exemption. If not, obtain your own exemption.
- 2. Know which section of the Internal Revenue Code your Post is exempt under and know what the requirements are to maintain the exemption.
- 3. Remember that Ladies and Mens Auxiliaries are separate organizations. They may not be exempt under the Post exemption.

- 4. If a Post has "social members", the Post is not in compliance with the By-Laws and the Post may not be in compliance with the requirements for exemption under 501 (c) (19). Member documentation (such as member applications) should be maintained and up-to-date.
- 5. Non reporting and non-payment of payroll taxes for Post employees not only puts your Post at risk with the IRS, but also puts the individual Post officers at risk.
- 6. Become acquainted with what constitutes Unrelated Business Income and ensure it is reported properly and taxes are paid if required.

### **Payroll Taxes**

Tax exempt status does not relieve the Post of the obligation to file returns and pay federal and state payroll taxes (withholding, FICA, FUTA, etc.). If payments are being made to individuals for services rendered to the Post or any club room or any facility operated by the Post, it is likely that returns must be made and taxes paid. Failure to do so can result in severe tax consequences to the individual, the Post and responsible Post Officers.

### **Form 1099 – Misc**

Form 1099-Misc is used to report miscellaneous income for individuals and companies who have been paid \$600 or more in non-employee service payments during a calendar year. If you paid \$600 or more to a non-employee during the calendar year, you must send that person or company a 1099-Misc showing the total that you paid for that year. Do not send a 1099-Misc to an employee. That is what a W-2 is for. The 1099-Misc must be submitted to the payee by January 31 of the following year, and it must also be submitted to the Internal Revenue Service (IRS) by the end of February.

Examples of payments that must be reported on 1099-Misc include:

- · Income earned by an independent contractor, but not an employee.
- · Fees, commissions, rents, or royalties paid.
- · Payment for prizes, awards, or legal services.

Examples of payments that typically don't require reporting on 1099-Misc include:

- Payments to corporations. There are exceptions for medical care, and legal and attorney fees.
- · Payments for merchandise.
- · Payments to government agency or tax-exempt organizations.
- · Scholarships and fellowships.
- Reimbursements made to employees under an accountable plan. The requirements of an accountable plan require that the payee must:
  - o Establish the business purpose for the expenses.
  - o Substantiate or document the expense claimed within a reasonable time period.
  - o Return to the payor any amounts in excess of the substantiated expenses within a reasonable time period.

You may submit a 1099-Misc even if it is not required. If you are unsure whether a 1099-Misc should be issued, it is safer to issue the form. You need to be sure to obtain the Taxpayer Identification Number (TIN) from company or individual performing the service. This could be an Employee Identification Number (EIN) or a Social Security Number (SSN) depending on type of company performing the service. It is recommended that you obtain the TIN before you make any payments to the contractor. Have them fill out Form W-9 before they begin their work.

The IRS can apply significant penalties for not filing or late filing. The penalty is \$50 per form for each form that is not filed at all. If the IRS can show "intentional disregard" of the filing requirements or the accuracy of the information, the minimum penalty is \$100 per 1099-Misc form.

### **IRS PUBLICATION 3386**

The IRS has issued a very useful publication entitled Tax Guide for Veterans' Organization, Publication 3386. It is highly recommended that you obtain a copy and consult it when questions arise concerning your Posts' tax obligations. A copy can be downloaded from the IRS website at irs.gov/pub/irs-pdf/p3386.pd

### **DOCUMENT RETENTION/DESTRUCTION POLICY**

The Veterans of Foreign Wars endeavors to comply with all statutory and regulatory provisions, including 29 CFR part 516, concerning recording keeping and reporting requirements. The following is the records retention guide used by the VFW National Headquarters.

### **RECORDS RETENTION GUIDELINES**

Item	Retention Period
Accounts payable invoices	7 years
Accounts payable ledgers and schedules	7 years
Accounts receivable ledgers and schedules	7 years
Annual financial reports (including certified audit reports)	Permanently
Annuity & deferred payment plans	Continuing record
Audit reports, periodic	2 years
Audit work papers	5 years
Balance sheets	5 years
Bank deposit slips	5 years
Bank statements and reconciliations	5 years
Bills of Lading	2 years
Bonds - Fidelity	3 years after termination
Bonds - Surety	3 years after termination
Budgets	5 years
By-Laws	Until superseded
Cancelled checks (for important payments, i.e., taxes, purchases	Permanently
of property, special contracts, etc.) (checks should be filed with	
papers pertaining to the underlying transactions)	
	<u> </u>
Cancelled checks - other	7 years
Cash receipt records	7 years
Charts of Accounts	Permanently
Community Activity Reports	3 years
Contracts and leases	7 years following expiration
Correspondence, executive	10 years
Correspondence, general	3 years
Deeds, mortgages, and bills of sale	Permanently
Depreciation schedules	Permanently
Election Reports	5 years
Employee accident reports	30 years after settlement
Employee contracts	7 years after termination of
	employment
Employee insurance records	11 years after termination
Employee records	4 years following termination of
Employee withholding records	employment 7 years
Employee withholding records	7 years following termination of
Employment application	employment for employees, 1 year
	for applicants not employees, 1 year
	noi applicants not employed

Entertainment, gift & gratuity records	3 years
Expense vouchers	7 years
Freight bills	3 years
Freight claims	2 years
Garnishments	7 years after termination of
Samonno	employment
General ledger	Permanently
Gifts, records of gifts	Permanently
Income statements, annual	Permanently
Incorporation papers	Permanently
Inspection reports	3 years
Insurance policies, reports and claims (current)	4 years after expiration
Inventory records	Permanently
Invoices	7 years
Journals	Permanently
Labor cost records	3 years
Lease records	3 years after termination
Legal correspondence	Permanently
Membership applications	Permanently
Membership rosters	5 years
Minute books of directors and stockholders, Including by-laws	Permanently
and charter	Tormanonay
Minutes of Post meetings	5 years
Notes receivable ledger and schedules	7 years
Payroll register	Permanently
Periodic financial reports	3 years
Petty cash records	3 years
Physical inventory tags	3 years
Postal records	1 year after end of fiscal year
Property appraisals by outside appraisers	Permanently
Property records	Permanently
Purchase orders	7 years
Quartermaster reports	5 years
Retirement and pension records	Permanently
Sales records	7 years
Savings bonds registration records of employees	3 years
Shipping & Receiving documents	2 years
Stock and bond records; ledgers, transfer registers, coupons	Permanently
Color and pond rodored, loagers, transfer registers, esuperior	, ominanting
Subsidiary ledgers	7 years
Tax records	Permanently
Trade mark registrations	Permanently
Voucher register and schedules	7 years
Vouchers for payments to vendors, employees, etc. (including	7 years
allowances and reimbursement of employees, officers, etc., for	
travel and entertainment expenses)	

It is of the utmost importance that the club or canteen records be kept in a neat and orderly fashion. The VFW Store catalog lists licensed vendors for Post Software that offer systems to keep records organized and accurate.

### **Post Inspection**

Section 518 provides that the Department Inspector shall <u>require</u> that each Post be inspected in accordance with Department and National guidelines. The purpose of the inspection is to assure that the Post operates in a manner that supports the purposes set forth in the Congressional Charter, complies with the By-Laws, preserves the financial integrity of the Post and protects the interest of the member.

The requirements of this inspection are:

- 1. That the books and records be inspected.
- 2. That the National, Department, District, County Council and Post By-Laws be enforced.
- 3. That the opening and closing of meetings, the order of business and rules of order be followed and the initiation of recruits and other ceremonies be conducted as prescribed by the By-Laws, Manual of Procedure and Ritual.
- 4. That a report be made on the decorum of meetings.
- 5. That a detailed report be submitted concerning the Post finances, records and property at the time of the inspection.

The Inspector shall make a detailed written report of each inspection to the Department Commander and Post Commander in which he shall set forth any constructive criticism and recommendations. The Inspector shall report to the Department Commander every instance in which a Post Commander or other Post officer refuses to comply with any applicable By-Law, the Manual of Procedure or Ritual or any lawful order of proper authority after the information concerning same is brought to the attention of such Post officers.

Reports are valuable <u>only</u> if they are followed up. There is no purpose in the Inspector reporting year after year that the Post is not functioning properly if nothing is done about it.

The follow-up is the responsibility of the Department Commander. Sometimes the Department Commander does not properly perform this duty even when informed of it, but in many cases the Inspector fails to pass the information on.

Every Post is expected to be inspected at least once each year. It is the duty of the District Inspector to notify the Post Commander, Quartermaster, Adjutant and Trustees of the date and time that the inspection is scheduled. The inspector should allow you sufficient time to prepare for the visit. The Post inspection will go a lot smoother if it is conducted at some time other than a Post meeting night. If, for any reason, a Post cannot be inspected thoroughly, a report stating the facts must be submitted. It is the responsibility of the Post Quartermaster and Post Adjutant to provide the records necessary to complete the duties of Inspector.

When the inspection of a Post is completed, the Post Inspection Form will be made out in triplicate. The yellow copy will be mailed to the Post Commander and a copy should be retained for your files. (see Sample page 29)

To download full instructions and inspection forms, go to the forms section of the VFW Leadership Reference Guide located on the Online Membership System (OMS).

# VETERANS OF FOREIGN WARS OF THE UNITED STATES POST INSPECTION FORM

POST NO.	CHARTERED LOCATION (CITY & STATE)	DISTRICT NO.	DEPARTMENT	INSPECTION DATE
1) Are organ	izational By-Laws readily available to Post members?		<u>'</u>	YES NO
, 3 .	a) Has the Post adopted by-laws in accordance with Section 202 of the			
	b) Date reviewed by the Commander-in-Chief:	,		
2) Is the Pos	t incorporated in accordance with Section 708 of the National By-Laws?			YES NO
,	a) Name of incorporated unit:			
	b) Date reviewed by the Commander-in-Chief:			
	c) Date filed with appropriate state agency (e.g Secretary of State):			
	d) Has the name and contact information of the registered agent been u	pdated with app	propriate state agency?	YES NO
3) Are all of	cer positions filled as prescribed in Section 216 of the National By-Laws			
	delegates elected in accordance with Section 222 of the National By-Law			
	Post adjutant			
,	a) Maintain books and records in a legible and uniform format?			YES NO
	b) Maintain a file containing a copy of the original application of every m			
	c) Maintain a file of meeting minutes after correction and approval?			
	d) Maintain a file of current orders or circulars issued from higher author	ity?		YES NO
	e) Maintain a correspondence file?			YES NO
	f) Maintain a file containing proof of eligibility submitted by officers?			YES NO
	g) Maintain a current copy of Department and National By-Laws?			YES NO
<ol><li>Are applied</li></ol>	ations for new, reinstated and transferring members read and voted on f	or approval?		YES NO
7) Does the	Post hold at least one meeting per month?			YES NO
8) Do comm	ttee chairmen summarize their activities during meetings and allow for c	omments and di	scussion from the membe	ership? YES NO
9) Are Post	program accomplishments reported in accordance with Department By-L	aws and/or guid	elines?	YES NO
10) Does the	Post observe commemorative dates as mandated in Section 223 of the N	lational By-Law	s?	YES NO
11) Does the	Post have an auxiliary (Men's or Ladies)?			YES NO
	a) Is there proper cooperation between the Post and its auxiliary unit(s)	?		YES NO
12) Does the	Post distribute Buddy Poppies?			YES NO
	a) Date of last distribution:		_	· · · · · · · · · · · · · · · · · · ·
13) Does the	Post have an effective membership recruiting and retention program?			YES NO
14) Do the el	cted trustees review the monthly report of receipts and expenditures?			YES NO
15) Do the el	cted trustees audit quarterly all books and records of the Post quarterma	aster, Post adjut	ant and any activity, clubro	oom,
holding c	impany or unit sponsored, conducted or operated by, for or on behalf of t	he Post?		YES NO
	a) Date of last trustees report of audit:		-	
16) Post fund	3:			
	a) Balance of all checking accounts\$		ount ledger balances matc	
	b) Balance of all savings accounts\$	balance of	reconciled bank statemer	nts? YES NO
	c) Balance of all CD and bond accounts\$			
	d) All other account types\$		rtermaster bond (f) greater	than the
	e) Total of all accounts\$	total of all	accounts (e)?	YES NO
	f) Amount of quartermaster bond\$			· · · · · · · · · · · · · · · · · · ·
17) Name of	onding company:	Expiration da	ate of bond:	
18) Are addit	onal officers accountable for funds, bonded in accordance with Section 7	03 of the Nation	nal By-Laws?	YES NO
19) Does the	Post quartermaster		•	<del></del>
	a) Maintain books and records in a legible and uniform format?			YES NO
	b) Receive and properly transmit membership dues as required?			YES NO
	c) Maintain a dues reserve fund in accordance with Section 717 of the N	lational By-Law	s?	YES NO
	d) Does the dues reserve fund reflect payment of annual and life me	mbers?		YES NO
	e) Date dues reserve fund last transferred to general fund:			
	f) Maintain a relief fund in accordance with Section 219 of the National			
	g) Have care and custody of all committee funds?			
	h) Report on transactions concerning receipts and expenditures at Post	•		
	<ol> <li>File appropriate forms as required by federal, state and local statues</li> </ol>			
	j) Date of last 990 filing: k) Is the 990 filing av	allable for public	inspection?	YES NO
,	eral Employer Identification Number (EIN):			
	penditures voted on by the Post membership and approved by the Post C			
	ditures from the relief fund in accordance with Section 219 of the Nation			
	tures authorizing the disbursement of funds done in accordance with Pos			
	s pre-signed by any authorized officer?			
25) Does the	Post own real property?			
	a) Appraised Value: \$ Monthly Payment: \$	Am	ount Owed: \$	
	b) Title Holder:			
26) Does the	Post carry all proper types of insurance?			
o=\	a) Are both the Veterans of Foreign Wars of the United States and Department			
,	Post retain documents in accordance with the Department's Document F			
28) Does the	Post operate a clubroom/canteen or other state licensed entity such as E	ingo? (Departm	ent Inspection Form Requ	ired)YES NO
INSPECTOR COM	MENTS:			
		The Inspecto	or shall provide a copy of each in	spection to the Post
POST COM	MANDER:PRINT AND SIGN	Commander	, District Inspector, and Departm	nent Inspector and set
INSPECTO	R:		any constructive criticism and re	
	PRINT AND SIGN	MAINTAIN	N POST FILE AS A PERMANEN	II KECUKU

COPY 1 - DEPARTMENT

#### INSTRUCTIONS FOR COMPLETING THE POST INSPECTION REPORT

Make every effort to answer each question accurately and completely. Some questions require dollar amounts or dates to be inserted. The purpose of the Inspection Report is to provide the State Commander and the State Inspector with a factual report on the operating condition of the Post. If you don't complete the report carefully and properly, you are denying the State Commander and State Inspector information they need to do their job. Do not limit your comments when reporting deficiencies; it may be necessary to attach an additional comment sheet.

#### **Question Specific Reminders**

- 1. By-Laws of the organization (all levels) should be readily available to all members. Posts that have adopted by-laws need to have a copy on file that indicates the Commander-in-Chief has reviewed for compliance. Verify date of review. If out of date, suggest an internal review.
- 2. Posts that have adopted Articles of Incorporation need to have a copy on file that indicates the Commander-in-Chief has reviewed for compliance. Verify date of review, date filed with appropriate state agency, the name of the incorporated unit and that the registered agent and officers (if applicable) have been updated to correspond with the previous election of officers. All Posts must be incorporated under the laws of their state to protect members' personal assets from seizure and sale.
- 3. Verify the following positions are properly filled: Commander, Senior Vice Commander, Junior Vice Commander, Quartermaster, Judge Advocate, Chaplain, Surgeon, three (3) Trustees, Adjutant, Officer of the Day, Service Officer, and Guard.
- 4. Verify delegates to the District, County Council (if applicable), Department and National Conventions were elected in accordance with Section 222 of the National By-Laws/Manual of Procedure. This can be done by checking the meeting minutes.
- 5. Any "NO" answer in this section indicates a neglect in duties and responsibilities as prescribed in Section 218 of the Manual of Procedure.
- 6. Verify, using meeting minutes, that applications for membership are being handled in accordance with Section 103 of the National By-Laws.
- 7. The National By-Laws, Section 203, states every Post shall hold at least one regular meeting per month.
- 8. Verify, using meeting minutes, that committee reports are given, discussed and accepted. This includes activities like the canteen, bingo, etc.
- 9. Activity reports assist the Post when their non-profit status is being questioned by the IRS and further indicate whether or not they are upholding Article I Section 230102 of the Congressional Charter, the purposes of our organization.
- 10. Verify, using meeting minutes, that the Post made arrangements to properly observe Memorial Day, Veterans Day, Flag Day, and Loyalty Day.
- 11. Section 1101 and 1301 of the National By-Laws discusses the formation and control of Auxiliaries.
- 12. Distribution of the VFW Buddy Poppy helps raise monies for the Post's relief fund.
- 13. Although subjective, Posts need to be continually encouraged to develop programs for membership recruiting and retention.
- 14. Monthly review of Post receipts and expenditures by the Trustees is required in Section 218 the National Manual of Procedure.
- 15. Quarterly audits are required of <u>all</u> accounts. This item includes any canteen, clubroom, bingo, etc., Post trustees must complete this audit not later than the month following the last day of each quarterly period (e.g. August 1, November 1, February 1 and May 1). Failure to conduct the audits, as required, will invalidate the Post Quartermaster bond.
- 16. Evidence of checking and savings account balances should be verified from the latest statements, copies of CD's, notes, etc. If the bank balances do not coincide with the books, after adjustments for outstanding checks, etc., this should be reported in detail. Discrepancies should immediately be brought to the attention of the Post Commander and Trustees. The Post Quartermaster must be bonded in a sum equal to the liquid assets for which he is accountable, and to which he has access.
- 17. Verify bonding company and expiration date by viewing a copy of the certificate.
- 18. Reference Section 703 of the National By-Laws.
- 19. Verify all questions in this section by examining quartermaster records, adjutant records and by-laws.

Remember, Section 709 of the National By-Laws further require that the Post Quartermaster have custody of all funds of the subordinate unit and subject to the same Rules and Regulation as Post Funds.

The Post Quartermaster is required to maintain a Dues Reserve Fund. One-half of the Post's portions of current years' dues are to be credited to the Dues Reserve Fund and not used until the next membership year, which begins July 1. The purpose of this fund is to provide the incoming Commander with additional funds to operate the Post during the new administrative year.

The Internal Revenue Service requires all VFW Posts to file annually a form 990 "Tax Exempt Organizations Tax Form". A Post may also have to file a Form 990T and pay certain taxes if it has nonrelated business income. Failure to file the forms, when required to do so, can result in severe fines and penalties. Enter the date of the last filing; even if the report for the current year has not yet been completed or is not yet due. Each Post is mandated, by IRS rules, to have their current 990 filing available for public viewing.

- 20. Every Post is required to have a Federal Employer Identification number.
- 21. Expenditure of funds requires a vote on the Post floor, and approval by the Post Commander before a Quartermaster can proceed with the disbursement. In some instances, Post By-Laws may allow for certain expenditures to be paid without a vote on the floor, these are usually reoccurring bills. If a Post Commander is not approving expenditures, he is violating the trust placed in him and is not controlling the expenditure of Post monies.
- 22. Buddy Poppy distribution net receipts are to be credited to the Relief Fund only, Section 219 of the National By-Laws and used only as stated in Section 219 of the Manual of Procedure.
- 23. The National By-Laws state the Post Quartermaster will disburse funds using acceptable banking practices. The Post Quartermaster may authorize other persons, but they must be bonded in accordance with Section 703 of the National By-laws. However, if the Post by-laws require the Commander and Quartermaster signatures on checks, they must adhere to the Post By-Law.
- 24. Checks shall never be "pre-signed" by any officer and is not considered an acceptable banking practice.
- 25. Last appraised value or estimated value shall be entered. Monthly payment and amount owed are necessary; mark "N/A" if the amount is zero. Title holder may be a bank or lender, if the property is totally paid for, enter location and holder of the deed. If the Post does not own real property, please note if they rent.
- 26. It is desirable that the Post be covered by adequate liability insurance. If someone suffers an injury on Post property or at a Post sponsored activity, a subsequent lawsuit may subject all the assets of the Post and its members to a judgment. The Post officers should be reminded of this potential problem.

Any Post owning property and/or operating any facility must maintain general liability insurance, including, if necessary or appropriate, liquor liability insurance. Such insurance must name, as additional insured's, the Veterans of Foreign Wars of the United States and the Department in which the Post is located. Verify by viewing policy(s).

- 27. Each Department must adopt a document retention policy which complies with federal and state law.
- 28. Department's may require additional forms for inspecting licensed operations.

# **Statement of Policy**

### Operation, Management & Control of Clubs and/or Canteens

The operation, management and control of clubs and/or canteens were not envisioned in the purposes of our organization as described above both in our Congressional Charter, National By-Laws, Manual of Procedure and Ritual #4108 available thru the VFW Store at 1-800-821-2606 or <a href="https://www.vfwstore.org">www.vfwstore.org</a>. The first and foremost consideration of Posts shall be to the objects of the VFW listed above. VFW clubs and/or canteens should be of secondary interest and concern and compatible with our stated purposes.

Some State Departments have adopted or recommended Rules and Regulations or Management Guides for the operation of Post sponsored clubs and/or canteens in compliance with state and local regulations and the applicable provisions of Sections 708 and 709 of the National By-Laws, which address incorporation and control of units. Also, many Posts have incorporated those Rules and Regulations or Guides in their By-Laws or adopted Rules and Regulations for the operation, management and control of their canteens and/or clubs in accordance with them.

Differing laws at the state and local levels preclude the promulgation of universally accepted rules and regulations. The operation, management and control of any club or canteen, or any other facility operated by a Post ,is wholly within the authority of the Post. It is the Post's responsibility to see that its club, canteen or other facility is operated in a way that benefits its members and does not harm the reputation of the Post and those members.

In adopting rules and regulations for the operation, management and control of clubs and/or canteens, Posts must adhere to the following PROVISIONS of the National By-Laws:

ANY ACTIVITY, CLUBROOM, HOLDING COMPANY OR UNIT SPONSORED, CONDUCTED OR OPERATED BY, FOR OR IN BEHALF OF A POST, INCORPORATED SEPARATELY FROM THE POST OR UNINCORPORATED, SHALL BE AT ALL TIMES UNDER THE DIRECT CONTROL OF THE POST AND ALL FUNDS DERIVED THEREFROM SHALL BE AT ALL TIMES UNDER THE DIRECT CONTROL OF THE POST.

ALL MONEY, PROPERTY OR ASSETS OF EVERY KIND AND NATURE, AS WELL AS ALL BOOKS AND RECORDS OWNED, HELD OR USED, BY ANY SUCH ACTIVITY, CLUBROOM, HOLDING COMPANY OR UNIT SPONSORED, CONDUCTED OR OPERATED BY, FOR OR IN BEHALF OF A POST SHALL BE THE PROPERTY OF THE POST AND MUST BE PLACED IN THE CARE AND CUSTODY OF THE POST QUARTERMASTER.

NO POST AND NO ACTIVITY, CLUBROOM OR HOLDING COMPANY OR UNIT SPONSORED, CONDUCTED OR OPERATED BY, FOR OR ON BEHALF OF ANY POST, MAY OWN ANY PROPERTY JOINTLY OR IN COMMON WITH ANY INDIVIDUAL, FIRM, PARTNERSHIP, ASSOCIATION, CORPORATION OR OTHER BUSINESS OR CHARITABLE ENTITY, INCLUDING VETERANS ORGANIZATIONS NOR MAY THEY PARTICIPATE IN ANY ARRANGEMENT WHEREBY THE FUNDS OF SUCH POST, OR ACTIVITY, CLUBROOM, HOLDING COMPANY OR UNIT SPONSORED, CONDUCTED OR OPERATED BY, FOR OR IN ITS BEHALF ARE EXPENDED ON PROPERTY HELD BY ANOTHER ENTITY FOR THE JOINT USE OF SUCH POST, AND OTHER INDIVIDUALS, FIRMS, PARTNERSHIPS, ASSOCIATIONS, CORPORATIONS OR OTHER BUSINESS OR CHARITABLE ENTITIES, INCLUDING VETERANS ORGANIZATIONS.

#### Insurance

In order to protect the Post and the members from liability that could result from the operation of a clubroom, canteen or other facility, it is critical that insurance be obtained, not only on the premises (fire, theft, etc.) but comprehensive liability insurance, dramshop liability insurance, workers compensation insurance, employers liability and directors and officers liability insurance (see section 709 of National By-Laws). The amount of coverage should be sufficient to protect the Post from any reasonably expected liability. It is suggested that the Post and its members are better served by having more, rather than less, insurance against liability claims. The failure to adequately insure could result in loss of all of the Post money and property and garnishments or other collection efforts against the Post extending far into the future. Section 709 of the By-Laws requires that Posts owning or operating canteens clubrooms other facilities must maintain

adequate liability insurance and must name the Department and National organization as additional insureds.

# **Ordering Mailing Labels, Rosters, Printouts**

The price of each Post roster, diskette or mailing label is \$40.00.

If you would like to have a copy, please forward the completed request form and a check for \$40.00 to the Membership Department at National Headquarters.

The Post Quartermaster, through a secured sign-on, can access and download, at no charge, post membership information from the Memstats section of the VFW Website. Call your Department Headquarters or 1-800-963-3180 for further information.



# Special Request Information Technology Services

Mail or Fax to VFW National Headquarters, Membership Department 406 W 34th St., Suite 920, Kansas City, MO 64111 Fax: (816) 968-2728 (*One Request Per Sheet*) Please check all that apply to your request.

	in the amoun	t of \$40.00 is en	closed with	n this request.	I understand	l additional ch	arges will be billed for requests exceeding
City/State/Zip: Daytime Phone:							- - -
Ship To: Street Address:							-
Please ship items	to be recei	ved by (date	):				-
\$5.00 CD	Each						
\$3.50 Labels \$2.00 Roster		itional 1,000 itional 1,000			Delivered Comment	•	
	TRA CHAI				Actual Co		
\$40.00 Compute			luded		Ordered B Date: Count:	y:	
	CHARGES	S:				Informat	tion Technology Use Only
				<u> </u>			District Name
Post(s):				1	`	•	Name Only District/Name
District(s):					Sequence (select one		Post/Name Zip/Name
Department:				1			
REC	QUESTING	FOR:			(select one	<del>)</del> )	Mailable Only Undeliverable
om www.emem.vfw.or	9				Mailing S	status:	All Members
Labels and Rosters ca		ded free of char	ge				Life Only
					(001001 0110	• /	Unpaid Only
CD (\$5.0 Email	io Exira)				Paid Stat (select one		All Members Paid Only
	( 11" x 8.5")	*					current or prior only):
·		~PP')			<b></b>	lala Wasan (	
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it is the responsibility of the requesting entity to ensure the accuracy of the data received from the Veterans of Foreign Wars prior to any use or distribution of that information; and, that all entities, both internal and external to the VFW HQ, have been instructed on how to handle the information in a secure and confidential manner. Should you have any questions on the classification or proper handling of VFW information, please contact the VFW Chief Security Officer at (816) 968-2794.

# EMBER DUES PROCESSING

# • YOUR GUIDE TO MEMBER DUES PROCESSING

CONTACT INFORMATION

Dues Processing phone inquiries can be made toll-free by calling: 1-800-963-3180

Dues Processing Fax: 816-968-1115
Dues Processing E-mail Inquiries:
memberduesprocessing@vfw.org

Annual dues packages sent by package delivery or express mail, address to:

Dues Processing Department VFW National Headquarters 406 W. 34th Street, Suite 316 Kansas City, MO 64111

All Life Membership payments should be sent to:

Life Membership Department VFW National Headquarters 406 W. 34th Street, Suite 316 Kansas City, MO 64111

Life Membership E-mail Inquiries: lifememberprocessing@vfw.org

Name and address corrections should be sent to:

Circulation Department VFW National Headquarters 406 W. 34th Street, Suite 316 Kansas City, MO 64111 dataentry@vfw.org A major part of your responsibility as Post

Quartermaster is to process member dues
in a timely manner. This entails knowing what forms
to fill out and when. The information contained in
the following pages will serve as your guide to
Member Dues Processing. Everything you need to
know is right at your fingertips, including examples
of forms you will be using throughout the year. The
instructions for forms are included on the same
page as the example, or adjacent page.

And remember that in this age of technology, nearly everything can be done online. (Only the life member installment plan can't be processed online.) Furthermore, be sure to sign up for V-Mail and receive up-to-the-minute information from VFW National Headquarters. It's all designed to make your job as Quartermaster a little easier.

### PERTINENT INFORMATION To help us help you

Did you know that VFW's Member Dues Processing Department receives 5,000 letters a day? About 75% of those are membership renewals. That's a lot of mail. When procedure isn't followed in the field, 23% of the mail has to be opened by hand, costing VFW time and money.

Furthermore, a dues check for the incorrect amount actually costs the organization money. It costs \$15 to process a \$10 refund. Additionally, this increases the turn-around time in updating membership rosters.

So before you mail an envelope to the Member Dues Processing Department at VFW National Headquarters, find out how you can do your part and help save your organization money.

### Follow these time-saving measures:

- Stress the Online Membership System it is a very powerful Quartermaster tool and results in instantaneous processing via the web.
- Encourage your members to mail their dues notice and payment directly to National Headquarters. This allows us to use the system as it was designed.
- Do not include extra paperwork in the envelope.
- Use the appropriate form because new, continuous or life members are all processed differently.
- Write the check for the correct amount, not for multiple items. Meaning, do not include a payment to VFW's Supply Department with a dues renewal.
- · Double-check Social Security numbers and names.

### EXPEDITING DUES PAYMENTS

The fastest, most convenient way to pay dues is online. VFW's Member Dues Processing Department accepts all major credit cards, including American Express. You can also pay on-line through your Post checking or savings account by going to the "Payment Profile" link. This feature allows you to save a dues payment method of ACH Debit or a credit/debit card. Rest assured, online payments to VFW are completely secure.

If you opt for writing a check, be sure to follow the measures reviewed above.

For more information on Member Dues Processing, call toll-free **1-800-963-3180**, fax **816-968-1115** or e-mail **memberduesprocessing@vfw.org**. Life membership inquiries should be e-mailed to **lifememberprocessing@vfw.org** and data entry questions should be directed to **dataentry@vfw.org**.

By mail, the address is: Member Dues Processing Department, VFW National Headquarters, 406 W. 34th St., Ste. 316, Kansas City, MO 64111. If writing in regards to Life Membership or Circulation, replace "Member Dues Processing" in the address line with the department to which you are writing.



## PROCESSING ENROLLMENT And other issues

# Below are the answers to questions you are sure to be asked during your tenure as Quartermaster:

- Processing time begins the day the mail is received at National Headquarters, and is based on a normal five-day work week.
- The membership card is mailed directly to the member vi first class mail in 10 days or less following processing of the dues payment. If you feel you should have already received your card, you may log onto your On Line Membership System account and then request a replacement membership card. You may also call 1-800-963-3180 and request a duplicate card to be issued.
- New, recovered or transfer members, address changes or exceptions may take up to 10 days to process.
- Additional Member Dues Processing forms can be attained several ways.
  - Forms are available online for printing or saving to your computer. Go to www.vfw.org and sign in. Go to the OMS system and click on Forms under Online Documents (See example on next page).
  - 2. Make a request through your Department Headquarters.
- Duplicate payments, received from the Member or the Post, will be processed and extend the membership "Paid Through Date."



Please see the Document Repository for the most up to date forms available.

Authorization Agreement for Automatic Payments District Inspection Report Package Post Inspection Report Package **Post Location Change** Post Name Change Post Continuous Member Transmittal (PCMT) Legacy Life Member Application MCR Form PQMT-01 PT-MD Supply Order Form

Trustees Report of Audit

	SHIP APPLICATION ver. 01/14		l
NAME EMAIL	DATE OF BIRTH		All new membership
ADDRESS HOME OF RECORD			applications must
CITY STATE ZIP CITY	SIATE ZIP SSN (optional)		be signed by the
BRANCH OF SERVICE: ■ARMY ■NAVY ■ AIR FORCE ■MARINES ■ COAST GUARD DATES OF SERVICE:	MEMBERSHIP TYPE (choose one)	AMEX	Post Quartermaster.
QUALIFYING FOREIGN SERVICE  WORLD WAR II  OCCUPATION SERVICE  BOSNIA/KOSOVO  KOREAN SERVICE (1950-1954)  GLOBAL WAR ON TERRORISM EXPEDITIONARY  KOREA DUTY (1955 - present)  FIRAQ (2003-2011)  EXPEDITIONARY OPERATIONS  SSBN DETERRENT PATROL INSIGNIA  HOSTILE FIRE/IMMINENT DANGER PAY  COLUMN  ROWN POST NO.  FORMER MEMBER ID No.  TRANSFER FORM POST NO.  TO POST NO.	■ ANNUAL MEMBER Payment Authorization You may pay by check or credit card. For payments by check, you will receive a yearly statement by mail. For credit card payments, please complete the following:  □ lauthorize the VFW to automatically charge my account \$ □ on a yearly basis to pay my Annual membership dues.  □ lauthorize the VFW to charge my account a one-time payment of \$ □ LIFE MEMBER □ lauthorize the VFW to charge my account for a one-time payment of \$ □ LIFE MEMBER INSTALLMENT PLAN □ lauthorize the VFW to automatically charge my account \$ □ to be paid in 11 monthly installment payments after my initial payment of \$45.00. □ lauthorize the VFW to charge the \$45.00 initial payment and I understand that I will	NATIONAL COPY  NSTERCARD	* Available on request from the National Membership
RECRUITER (please print)	be billed for the remaining 11 monthly installment payments.  PREVIOUS EDITIONS OF THIS FORM ARE OBSOLETE.  Please see reverse for terms and conditions of Automatic Payment and Installment Life Plans.	card no.	Department or your State Headquarters.

# MEMBERSHIP APPLICATION FORM



In addition to mailing this form, Quartermasters can now submit new and recovered members online, making payments by credit card or ACH debit. Refer to p. 43 for more information.

### If you'd still rather mail in your

#### forms and payment, here's how:

- Complete the form by providing full and accurate information.
- Indicate whether the member is new, recovered or transfer.
- Provide recruiter's name and membership card number, if applicable.
- If member dues are being paid by credit card, please complete the area provided for credit card authorization.
- Membership Application Forms forwarded by the Post should only include National and Department dues amount. The Post should retain its portion of the dues payment.
- Do not forward new member admission fee to National Headquarters. The Post Quartermaster should transmit the admission fee to Department Headquarters. If the fee is received at National Headquarters, it will be considered a payment overage.
- Top copy is for National Headquarters use and should accompany the Post Quartermaster Transmittal Summary Form (PQMT-01).
- A temporary receipt (which is found on the Post's copy) is given to the member.
- Retain second copy of the membership application form for your Post records.

**Please note:** A completed Member Change Request form, signed by the Post Quartermaster, must also accompany all member transfers.

O Annual Member	<ul> <li>Replacement Card</li> </ul>	Old Post No	O Report Death	Course of Information)
O Life Member	O Post Transfer	New Post No	O Accidental Death	
		Location(CITY/STATE)	O Post AD&D Insurance	
Member No				
Member Name				
Old Address	CITY, STATE, ZIP			17E1A7
New Address	CITY, STATE, ZIP			V T V V
I will keep on file indefin accepted by the Post un	nitely form PT/MD (Post Transf ader provisions of Sec. 107 na	er/Member Declaration), proper tional bylaws.	y knowledge. I further certify that in the ly signed by the member and that the	ne case of transfer, member was
Post Quartermaster (	Please Sign)		Phone No. (	)
	FOR YOUR CONVENIENC	E THERE ARE INSTRUCTIONS	ON THE BACK OF THIS FORM	VFW FORM MCR 03/0
				TI WI TOKM MCK OSK
				TH TORM MER ON
				TW FORM MCK ON
				YI W TOKWI MCR OSIC
	Instruction	s for use of this form	(form MCR)	VI W FORM MCK OSK
	Instruction	s for use of this form	(form MCR)	TI WI OKAI MEK OM
	pe or print. Use one for	orm per member.	,	TI WI OKAJ JICK OJA
2. Member's	ne or print. Use one for old address is require	orm per member. ed for address change:	,	THE TOTAL MEN ON
<ol> <li>Member's</li> <li>Transfers:</li> </ol>	pe or print. Use one fo old address is require Life and Non-pay An	orm per member. ed for address change: nual	s and transfers.	
2. Member's 3. Transfers: a. For b. Me	pe or print. Use one for old address is require Life and Non-pay An rm PT/MD should be s mber must be accepte	orm per member. ed for address change: nual signed by the member ed by transfer under Si	,	t.
2. Member's 3. Transfers: a. For b. Me 4. DO NOT	be or print. Use one for old address is required. Life and Non-pay An m PT/MD should be somber must be accepted SEND CASH WITH The old address the control of the second of the second of the second of the old	orm per member. ed for address change: nual signed by the member ed by transfer under So HIS FORM.	s and transfers. and kept on file at the Pos	t.
2. Member's 3. Transfers: a. For b. Me 4. DO NOT 9 5. Standard	oe or print. Use one for old address is requin Life and Non-pay An m PT/MD should be s mber must be accept BEND CASH WITH TI life membership card	orm per member. ed for address change: nual signed by the member ed by transfer under Si HIS FORM. replaced at no cost.	s and transfers. and kept on file at the Pos ec. 107. of national bylaws	t.
2. Member's 3. Transfers: a. For b. Me 4. DO NOT 9 5. Standard	oe or print. Use one for old address is requin Life and Non-pay An m PT/MD should be s mber must be accept BEND CASH WITH TI life membership card	orm per member. ed for address change: nual signed by the member ed by transfer under Si HIS FORM. replaced at no cost.	s and transfers. and kept on file at the Pos	t.
2. Member's 3. Transfers: a. For b. Me 4. DO NOT \$ 5. Standard 6. Post Quar	pe or print. Use one for old address is require Life and Non-pay An m PT/MD should be some must be accept SEND CASH WITH Tilfe membership card termaster must sign to do form to:	orm per member. ed for address change: nual signed by the member ed by transfer under Si HIS FORM. replaced at no cost.	s and transfers. and kept on file at the Pos ec. 107. of national bylaws ed. Please include phone r	t. · number.
2. Member's 3. Transfers: a. For b. Me 4. DO NOT's 5. Standard 6. Post Quar  Mail complete VFW National	pe or print. Use one for old address is require. Life and Non-pay An m PT/MD should be she with the cacept SEND CASH WITH Tillife membership card termaster must sign to d form to:	orm per member. ed for address change: nual signed by the member ed by transfer under Si HIS FORM. replaced at no cost.	s and transfers. and kept on file at the Pos ec. 107. of national bylaws	t. · number. el here for
2. Member's 3. Transfers: a. For b. Me 4. DO NOT \$ 5. Standard 6. Post Quar	pe or print. Use one for old address is require. Life and Non-pay An PTMD should be imber must be accept send to the Annual PTMD should be imber must be accept after must be accept at the membership card termaster must sign the dorm to:  Headquarters partment to the sign of the sig	orm per member. ed for address change: nual signed by the member ed by transfer under Si HIS FORM. replaced at no cost.	s and transfers.  and kept on file at the Posec. 107. of national bylaws  ed. Please include phone r	t. number. el here for valiable).

# \*MEMBER CHANGE REQUEST (MCR) FORM

# This form, also called the MCR form, should be used to:

- · Report changes for both annual and life members.
- Report name and address changes. (Note: Change of a member's address to the Post address is NOT acceptable.)
- · Report a member's death.
- Request life, continuous or non-paying Post transfers.
- · Request replacement life or annual membership cards.

**This form is self-explanatory.** Provide accurate information and be sure to sign the form when reporting continuous or non-paying transfers. Attach Part III of renewal form, if applicable, and mail to VFW National Headquarters.

# \*POST TRANSFER-MEMBER DECLARATION (PT-MD) FORM

When a member wishes to transfer to another Post, this form will need to be completed. This declares that the transferring life or annual member owes nothing nor has any pending charges in the former Post.

	Transfer - Member D y desire to transfer my VFW Me	
from VFW Post No	located in	,,
to VFW Post No	located in	
ment or otherwise, and that, to ferred against me by my forme	debted to my former post, be it throw the best of my knowledge, no writte or post, and I understand that any sume hereafter will render this transfer	en charges have been pre- uch indebtedness or charge
Member's Name:		_Date:
Member's Signature:		
To Post Quartermaster: Retain thi	s completed card at the post indefinitely. D	OO NOT FORWARD to National.

**Important:** This form is to be kept **ON FILE AT THE POST** and is **NOT** forwarded to Department or National Headquarters.

# \*POST CONTINUOUS TRANSMITTAL FORM

This form is used when a continuous member pays dues directly to the Post. Dues submitted with this form should only include National and Department's share of dues. It is your responsibility to retain your Post's portion of the dues.

STOP	to find out abo	ut the many on-line functions i	available to Post Quar	termasters.					
	New members	be used to transmit dues on g must be transmitted by comp ists must be accompanied by	letion of a Membershi	p Application.	e Post Qua	urtermaster.			
		Post Con	tinuous Memb	er Transn	nittal Fo	orm		Post Numbe Dept.	
Membership		Address Change (complete					Recruiter		
Number	Member Name	Street Address	City	State	Zip	Dues Amount	Card Numbe	er R	tecruiter Name
						\$			
						1			
						1			
		_				<b>†</b>		_	
		_				<b>†</b>		_	
						1			

# \*POST QUARTERMASTER TRANSMITTAL (PQMT-01) SUMMARY FORM

When transmitting dues, this is the form you need to use. It also is referred to as the POMT-01 form.

#### Here's what you need to do:

- Record the number of continuous, new or reinstated members and multiply by the dues amount for the total.
- Indicate the life members and the total fees for the life members.
- Posts should forward a copy to VFW
   National Headquarters. Be sure to include
   all renewal forms and/or National copies
   of all membership application forms, life
   member applications and payments.
- · Retain a copy for your Post records.

#### Here's what you do:

- Indicate your Post number and Department on the upper right side of the form.
- List the membership number and the name of each member being submitted.
- Only list a member's address information if it differs from what is currently on record.
- Indicate the amount being sent per member.
- List Recruiter's membership number and name, if the member is a recovered member.
- Indicate on the bottom of the form, the total amount being remitted for this transmittal.
- Forward Continuous Transmittal Form with payment to VFW National Headquarters.

VFW P www.vfw.	This for		ne transmittal of due	SUMMARY FOR es and accompanied by applications.
Depo	rtment	Post No.	Membership Year	Post Check No.
Send only the P portion of the c				( )
Continuous	No. of Members	\$ Dues Amount (National and Dept. portion only)	\$ Total	Daytime Phone No.
New & Reinstated	No. of Members	\$ Dues Amount X (National and Dept. portion only)	\$ Total	Post E-mail Address
Life Members		No. of Members	\$ Life Member Fees	Date
PQMT-01 8IV-0204	TOTAL AMO	DUNT THIS TRANSMITTAL	\$	Quartermaster Signatu

#### Do Not:

- Do not use the Post Continuous Transmittal
   Form to submit new members. A new member should be submitted by completion of a Membership Application which has been signed by the Post Quartermaster.
- Do not submit transfer requests without including a completed MCR form, signed by the Post Quartermaster.
- \* This form is available online for downloading or printing.

#### ELECTRONIC DEPOSIT (ACH/EFT) FORM

Each Post and Department has the option to receive remittance payments by electronic deposit to their bank. If you would like to sign up for electronic fund transfers, please print and complete the Authorization Agreement for Automatic Deposit Form below. Send the completed form, along with a voided check, to VFW National Headquarters. Allow approximately three

weeks for processing.

For information regarding your current automatic deposit account information or to make changes to the account, please contact the Accounting Department at VFW National Headquarters at **816-756-3390**.

# AUTHORIZATION AGREEMENT FOR AUTOMATIC DEPOSITS AUTOMATIC CLEARING HOUSE/ELECTRONIC FUND TRANSFER

#### Attention Quartermasters:

If your Post would like to receive an e-mail message when an ACH deposit has been made, please provide your e-mail address below. Once processed, your Post will be forwarded an e-mail notification providing the date and amount of the direct deposit being made by National Headquarters.

·				
VFW POST NAME			FEDERAL ID NUMBI	ER
E-MAIL ADDRESS				
initiate, if necessary, debit* e	ntries and adjustm one) indicated belo	ents for any credit en	tries in error to our ( ) (	W of US, to initiate credit entries and to Checking or ter called DEPOSITORY, to credit and/o
DEPOSITORY NAME		BRANC	CH	
CITY	STATE	ZIP		_
TRANSIT/ABA NO		ACCOUNT NO		
•				ation from me (or either of us) of its onable opportunity to act on it.
NAME(s)				_
DAYTIME PHONE NUMBER				
DATE	_SIGNED			_

Be advised, it takes approximately 3 weeks to process, therefore, it is important to return this form as soon as possible.

FOR DIRECT DEPOSIT, PLEASE RETURN THIS COMPLETED FORM TO:

VFW NATIONAL HEADQUARTERS ACCOUNTING DEPARTMENT 406 W. 34TH ST., 11th FL KANSAS CITY, MO 64111

#### PLEASE ATTACH VOIDED CHECK HERE

\*Debits will only be initiated to correct an error. Under no circumstances will the debit exceed error amount.



### MORE IMPORTANT INFORMATION

#### **Pay Out Options**

Monthly cut-off is completed the last business day of each month. All in-house dues renewal payments are processed. Since new, reinstated and transfer members may take up to 10 days for processing, those not completed will be rolled into the next cut-off period. Payments received after those dates are rolled into the next month.

Posts on electronic deposit will be paid monthly. Those posts not on electronic deposit will be mailed their dues check twice a year, in January and July.



If you'd like to sign up for electronic deposit, please fill out the form on page 37.

#### **Annual Membership Cards**

The membership card is mailed directly to the member via first class mail in 10 days or less following processing of the dues payment. If a member's address is listed at VFW National Headquarters as "U," no membership card is created.

If a membership card is returned by the Post Office as undeliverable, the member will be marked as "U" on the roster.



To replace a lost or damaged current year membership card, you may go online to the VFW Web site at www.vfw.org or call 1-800-963-3180.

#### **Dues Notices**

Members shall receive up to 3 dues notice prior to their membership subscription end date.

Under Subscription dues, dues notices ill be mailed monthly. Therefore, notification at least 90 days prior to any requested dues increases by Department or Post, must be communicated to National Headquarters prior to becoming effective.

All dues payments received after an increase will be disbursed to the Department and the Post based upon the dues notice returned by the member with their payment.



Susan Sample

Member #: 00000000

Valid Through: 04/12/2015

Post: 8845 Fort Smith, AR

# PROCESSING LIFE MEMBERSHIP APPLICATIONS

Anyone eligible for VFW membership also has the option of becoming a life member. By opting for this membership, individuals save a significant amount compared to renewing annually.

If you have a member of your Post who is interested in life membership, please submit the life membership transmittal form.

#### Here's what you need to do:

- · Complete the VFW Membership Application (see example at right).
- Forward the top copy of the VFW Membership Application, along with fee, to VFW National Headquarters.
- · The full fee is required for processing. DO NOT remit short any annual dues paid.
- Retain bottom copy of the completed VFW Membership Application for your Post records.

For our members' convenience, acceptable methods of payment are checks, money orders, American Express, Discover, MasterCard and Visa credit cards. The payment required in each age category is listed WWW in the box at right.

A Life Member having an "Undeliverable" status for a minimum of one (1) years and the membership record indicates age 80 or older, will have their status

changed to "Inactive." Based on this procedure, please make every effort to obtain and forward a current address for your members that are reported as "Undeliverable." Note: Change of a member's address to the Post address

is not accepted.

### LIFE MEMBERSHIP CARDS

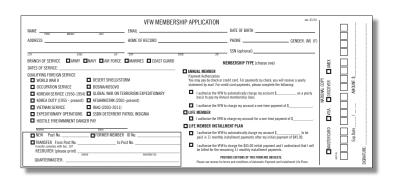
When life member dues are fully processed, a life membership card is mailed to the member the following business day.

If the life membership card is returned by the post office as undeliverable, the life member will be marked accordingly and will reflect as such on your Monthly maintenance journal.



To replace a lost or damaged life membership card, you may go online to the VFW Web site at www.vfw.org or call 1-800-963-3180, ext. 152.

A Quartermaster has both the fiduciary and ethical obligation to their post, department and national organization to insure every deceased member (annual and life) is purged from the post or department roster in a timely manner.



ATTAINED AGE BY DEC 31 Through Age 30 31-40 41-50 51-60	\$425.00 \$410.00 \$375.00 \$335.00
61-70	\$290.00
71-80	\$225.00
81+	\$170.00

This fee is determined using the applicant's attained age as of Dec. 31 of the calendar year in which the application is submitted.

### LIFE MEMBERSHIP INSTALLMENT PLAN

	FEE SCHEDULE	
ATTAINED AGE BY DEC 31	ONE TIME PAYMENT LIFE MEMBER FEES	LIFE 12-MONTH PAYMENT PLAN
		\$45 FIRST PAYMENT,
		PLUS 11 PAYMENTS -
Through Age 30	\$425.00	\$38.64
31-40	\$410.00	\$37.27
41-50	\$375.00	\$34.09
51-60	\$335.00	\$30.45
61-70	\$290.00	\$26.36
71-80	\$225.00	\$20.45
81+	\$170.00	\$15.45

# UNDERSTANDING THE LIFE MEMBERSHIP INSTALLMENT PAYMENT PLAN

The Life Membership Installment Plan allows a new member or current annual member to obtain a Life Membership by paying the fee in installments. The intent of this program is not to take the place of any existing time payment programs offered by Posts, but is another option in obtaining a Life Membership.

A prospective member or a current annual member (at any time of the year) can join this plan by making an initial payment of \$45.00. The \$45 fee keeps the member in good standing during the installment period and is not applied towards the total amount due. After the initial payment, the member will have 11 payments for the 12-month plan remaining.

The member may choose to have the payments automatically charged monthly to a bank account or credit card account. In this case, they will not receive a monthly billing statement. Instead the payments will be automatically debited or charged to their account until all payments have been made.

Upon enrollment in the Life Membership Installment Plan, the member will receive a membership card, indicating membership in good standing. A permanent Life Membership card will be issued when the Life Membership fees have been paid in full.



#### To enroll in this plan, the Post Quartermaster should:

- Have the member complete the VFW Membership Application. Indicate "Life 12 Mo Install".
- If the member chooses to have payments automatically deducted from an account, they can complete the payment authorization area of the membership application or complete and sign the "Authorization Agreement for Automatic Payments."
- If paying with credit card, be sure to identify the card (M/C, Visa, Discover, or AMEX), the card number, expiration date and the amount of the payment. The form must be signed by the applicant in order to be processed.
- Forward the application (top copy), \$45 payment (check or credit card), and authorization agreement, if applicable, to the Life Membership Department at VFW National Headquarters.
- Billing reminders will be mailed monthly from National Headquarters directly to the member when the member has elected to be invoiced. No reminders are mailed for the automatic payment option.

Current annual members may also enroll in the Life Membership Installment Plan on-line at www.vfw.org.

\*This function is **NOT** available to Post Quartermasters.

#### HOW TO TRANSFER A LIFE MEMBERSHIP

According to provisions of *Sect. 107* of the *National By-Laws and Manual of Procedure*, life members have the option of transferring membership.

#### Here's how you can help expedite this:

- The Post to which the member is transferring should complete an MCR form (see p. 35).
- The Quartermaster at the receiving Post must sign the form when reporting life member transfers.
- Forward the member's old life membership card, along with the completed MCR form, to the Life Membership Department at VFW National Headquarters.
- The PT-MD (see p. 36) should be signed by the transferring life member and kept on file indefinitely at the Post.
- · A new life membership card, showing affiliation with the new Post, will be mailed to the member.



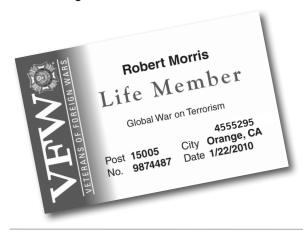
**Please note:** Post Quartermasters may now submit non-paying transfers online. Please refer to the Web Sites for Everyday Use on p. 46 for more information.

# NO COST REPLACEMENT Life member card

Use the MCR form (see p. 35) to request a replacement card for a life member.

The Life Membership Department will issue the standard Life Membership card at <u>no charge</u> to the member.

To replace a lost or damaged Life Membership card, you may go online to VFW's Web site at: www.vfw.org



# PERSONALIZED LIFE Member Cards

The VFW Store offers personalized life member cards. These cards are available through the catalog and reflect the chosen branch of service and up to three military actions. \$5 plus S&H.



### ALUMINUM LIFE MEMBER CARDS

Back by request, for VFW Life Members only. Personal and Post information is engraved, rather than stamped and is included in the price of the card. Caution: these cards can set off metal detection alarms. Be sure to include your name, Life Membership number and your VFW Post number. Life Membership will be verified prior to production of this card. **\$10 plus S&H.** 



To purchase either a personalized life member card or aluminum life member card, contact the VFW Store at 1-800-821-2606 or order online at www.vfwstore.org.



	Life Member No.	Social Secu	rity No.
Name			
(Last)	(First)	(Middle)	
Address			
(Street)	(City)	(State)	(Zip)
Phone			
(IX )			
(Home)  ☐ Bronze \$400 ☐ Silver \$80	(Business or Cell)  Gold \$1200	(E-mail)	
	O Gold \$1200 Discover American Ex	xpress  Insta	ear
□ Bronze \$400 □ Silver \$80 □ Check □ Visa □ MasterCard □ □ Upon my demise, □ make a One-Time F	O Gold \$1200 Discover American Ex  Endowment or continue to explanation.)	express	earowment



### LEGACY LIFE INSTALLMENT PLAN

TOTAL 4 PAYI	TOTAL 4 PAYMENTS OF						
	TOTAL	4 PAYMENTS OF					
BRONZE	\$400	\$100					
SILVER	\$800	\$200					
GOLD	\$1200	\$300					

#### LEGACY LIFE MEMBERSHIP

The Legacy Life Membership program offers life members the opportunity to ensure the good work of VFW will continue for generations to come.

# Here's how to help your members fill out the form to become a legacy life member:

- · Complete the application.
- Select from three categories of membership: Gold, Silver or Bronze, each offering its own package of exclusive benefits. A life member can upgrade to another level at any time by making additional payments.
- · Payment options: check or credit card.
- · Sign the application.
- Mail application and payment to VFW National Headquarters, Life Membership Department, 406 W. 34th St., Kansas City, MO 64111.

Installment options also are available for Legacy Life Membership by making four equal payments. The first payment must accompany this form and be equal to one-fourth (Bronze \$100, Silver \$200, Gold \$300) of the level being purchased. The remaining balance will be billed quarterly by VFW National Headquarters. An automatic payment is also available.

On the enrollment form, be sure to mark whether the member wants a one-time endowment payment or to continue the annual endowment.

In the case of a one-time endowment, the principle amount of the legacy will be paid in equal amounts to your Post, Department and the National organization, as applicable, upon the member's death.

With the annual endowment, the Legacy level payment will continue annually after the member's death.

Once activated, the membership will endow additional income made in the member's name that will provide a stable financial foundation for your Post and VFW overall.



Call the Life Membership Department at **1-800-963-3180** or visit **www.vfw.org** for more information.

# ON-LINE MEMBERSHIP SYSTEM (OMS)

Why not save yourself the headache of paperwork and the cost of postage by logging on to VFW's Web site at **www.vfw.org** to submit transmittals via credit card.

Remember, the more you can do to help on your end, the easier it is for the Member Dues Processing staff to process your request.

And of course, you can always call us between 8:15 a.m.-4:30 p.m. (CST), Mon.-Fri., at 1-800-963-3180.

- 1. Go to www.vfw.org and click on LogIn
- 2. First time users must create an account by clicking on the Create An Account link.
- 3. Enter the requested information and click on Go.
- An email is sent to the email address provided. Open this email and click on the link to activate your OMS account.
- 5. Once a personal OMS account has been activated, you will be recognized as the Post Quartermaster and prompted to activate your Quartermaster account. The prompt will ask you to "Request a Quartermaster Pin Number". Click on this link and, the Quartermaster pin number will be mailed to the Quartermaster's address on file.
- When your Quartermaster pin number has been received, log into your OMS account to enter it and activate the Quartermaster tools.

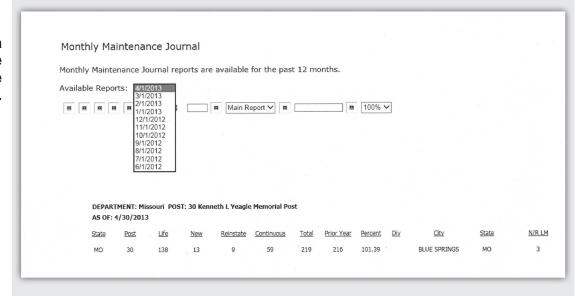
# VFW Online Membership System (OMS) allows you to perform the following functions:

- · Manage Contact Information
- · Request Duplicate Card for Yourself or a Member
- · Mark a Member's Record as Deceased
- · Add New Members (Annual and Life)
- Transfers (Both Paying and Non-Paying)
- Add New Members (Annual and Life)
- Transfers (Paying and Non-Paying)
- · Renew Annual Members
- · Convert an Annual Member to Life Membership
- · Convert a Life Member to Legacy Life Membership



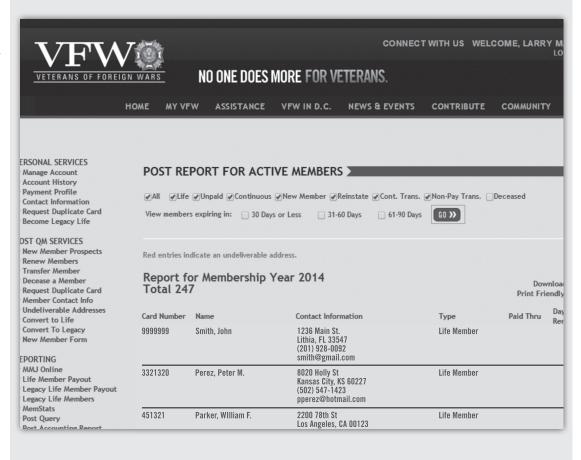
#### AVAILABLE ON-LINE REPORTS

Reports are archived over a 12 month period. Select the report to be viewed from the drop down window.



The Post Query report provides a current register of active Post members. This report will not list inactive member records, such as reported deceased, non-paying transfers from the Post, cancelled memberships, etc.

Undeliverable addresses are reflected in red



# AVAILABLE ON-LINE REPORTS

Life Member Dues Payout Reports are archived over a 12 month period. Select the report to be viewed from the drop down window.

Life Me	ember Pay	out				
Available	- Joseph	/3/2013 🔻				
	A A B 9	/3/2013 /1/2012 /1/2011 1 / 1	Mai	n Report ▼	100% ▼	
Post: 30 K		le Memorial Post			Page 1 of 1	
		2013 Life Member	Dues Payout as o	f 12/31/2012		
Life Plan E						
	Card Number	LastFirst		PayoutAmount		
	10225755 9611099	Foster, Michael Ojeda, Leonardo		\$8.34 \$8.34		
	3011033	Ojeda, Leonardo	Plan Totals	\$16.68		
			Post Totals	\$16.68	2	

Membership Statistics are updated daily and represent all memberships paid and credited to the Post for the membership year.



# EMBLEM AND SUPPLY DEPARTMENT VFW STORE

Through the Emblem and Supply Department, the VFW Store offers virtually everything you need to conduct Post business - supplies, recruiting items, business cards, caps, uniforms, awards, emblematic merchandise, to name a few. Additionally, the VFW Store offers a wide variety of other products for Posts and members such as personalized apparel (shirts, jackets, caps), military items, jewelry, gift items, as well as flags and patriotic items.

The VFW Store offers high quality, affordable products and equally as important, when you buy from the VFW Store your money stays in the VFW and all levels benefit:

- Per Sec 715 of the VFW By-Laws, 10% of net profits are rebated back to the Departments each year.
- Ladies Auxiliary to the VFW, National Headquarters receives a percentage
- The remainder goes to VFW Programs that assist veteran, military personnel, and their families.

A new VFW STORE catalog is mailed annually in August to each Post Quartermaster and Commander, as well as to members who have purchased in the prior year.

### Convenient Ordering:

• Online: <u>www.vfwstore.org</u>

• Toll free: 1.800.821.2606, opt. 2

- Fax: 816.968.1196 (credit card orders only)
- Mail order form, see next page

Convenient payment options:

- Check or Money order
- Credit Card: MasterCard, Visa, American Express, or Discover Card.

If you don't see what you are looking for in the VFW Store catalog or online, please call 1.800.821.2606.

There is a continual effort to develop new products that meet the needs of the VFW Departments, Posts and Members. We value and welcome your suggestions and feedback. If you have a suggestion for new products, contact at Sonja Cutright, Manager, <a href="mailto:scutright@vfw.org">scutright@vfw.org</a> or 816.968.1161.

# SPECIAL PURCHASES/QUANTITY DISCOUNTS

We specialize in finding and personalizing custom/quantity products at very competitive prices. If your Post needs barware, merchandise for special events, youth sponsorships item or anything else you can't find in our catalog, or you want to add your Post information to an item, contact Kim Winston, Custom Consultant, at <a href="mailto:kwinston@vfw.org">kwinston@vfw.org</a> or 816.968.1181.

#### USE OF THE TRADEMARKED VFW EMBLEM

The VFW Logo is trademarked and owned by the National Organization of the Veterans Foreign Wars of the United States, with exclusive rights to manufacture the logo reserved by the National Organization, except by written permission. To request permission to use the logo, contact Kelly Durham at <a href="https://kdurham@vfw.org">kdurham@vfw.org</a> or 816.968.1191.

NO POST, DISTRICT, COUNTY COUNCIL, STATE or AUXILIARY, including MEMBERS and OFFICERS, has authority to grant the right to manufacture, reproduce, or use the logo or name, to include VFW or Veterans of Foreign Wars.

Purchasing knock-off items with the Cross of Malta and/or VFW is not only a federal offense and contrary to the National By-Laws, Sec 804, 805 and Manual of Procedure Sec 803, but it impacts our ability to serve our nation's veterans, military service members, and their families.

The VFW STORE and its licensed vendors (listed online at <a href="www.vfwstore.org">www.vfwstore.org</a> ) are the ONLY AUTHORIZED SOURCES to purchase merchandise with the VFW name and Cross of Malta.

#### DISCOUNT FOR NEW LIFE MEMBERS

New Life Members are eligible for a 10% discount on products for **personal** use from the VFW Store for <u>one</u> year from their Life Membership Date. Certain restrictions apply including:

- 1. **Personal Use** does not include Post Supplies, By-laws, Citations, Trophies and Plaques. No Post checks.
- 2. Discount must be requested at the time of order and cannot be used with other discounts, or applied to prior purchases, tax or shipping/handling charges.
- 3. Membership Number required on all orders requesting this discount.
- 4. Online orders, use Promo Code: **NEWLIFEMEMBER**

**DISCOUNT FOR LEGACY LIFE MEMBERS** (personal use only) - #1-3 above applies. Online orders, use Promo Codes: **GOLD**, **SILVER** or **BRONZE** 

#### DISCOUNT WITH PERPETUAL POST CHARTER

Posts receiving a new Perpetual Charter will receive a 10% discount certificate on <u>one</u> order from the VFW Store. Certain restrictions apply including:

- Original certificate must accompany the order.
- Discount certificate valid for one year from the date issued.
- Discount may not be used with other discount offers, coupons or gift certificates, nor applied to prior purchases, account payments, sales and/or use tax or shipping/handling charges.

Any questions regarding the VFW Emblem and Supply Department/VFW Store, contact Sonja Cutright, Manager at <a href="mailto:scutright@vfw.org">scutright@vfw.org</a> or call her at 816.968.1161.





# (2013-2014) **VFW STORE**

406 WEST 34th STREET - KANSAS CITY, MISSOURI 64111
WEBSITE - www.vfwstore.org
CUSTOMER CALL CENTER 1-800-821-2606 • FAX: 816-968-1196

Order #	only
Date	use o
Name	
CCB	office
Check Amt	or o
Cook	ᇛ

DATE:———SHIP TO:					BILL TO: Mus card billing a		edit	1	mt		For of
POST#  CUSTOMER NAME STREET ADDRESS (Avoid using P.O. Box III)	= 6		MEMBER #	Last	POST#  CUSTOMER NAM  STREET ADDRES	ΛΕ	First	М	ıl.	Last	
CITY HOME PHONE BUS. PHONE E-MAIL ADDRESS	(Area Coo	de)		ZIP	HOME PHONE _	(Area Code)		STAT		ZIP	
Stock Number	Quantity		Ca	talog Description of N	1erchandise			Size Color	Price Each, Set, 100, etc.	Totals	
		ORDE	ERS MAY BE FA	AXED TO (816-96	8-1196)			SHIRT/J			
When order			WHEN USING	A CREDIT CARD		DLING Add \$4.00 \$7.00 \$8.00	Total for	Merchand souri Res Add	lise Ordered ident Only – d 8.85% Tax		
Expiration Date:					\$75.01 to \$100.00 \$100.01 to \$200.00 \$200.01 to \$300.00 \$300.01 & Over Prices effective throu	\$12.00 \$14.00 \$16.00 \$20.00	Balance Di Be S	ue from Pr	y & Handling evious Order w Invoice No.		
Money Order No.			_		For your protection, do Make check or m VFW			тот	AL AMOUNT	\$	_

Name	Cash_
For office use only	Order #



#### NOT PICTURED

Post Software-See page 60 of the VFW Store Catalog for detailed information about the two vendors that offer Post Software for your record keeping

E O Software, Inc. P.O. Box 671035 Dallas, Texas 75367-1035 Phone 1-800-364-6277 email: eos@eosoftware.com

G. D4108 - CD edition ...... \$5.00 each

Thomas' Mini Systems
1086 Mosstree Drive
Apex, NC 27502
Phone & Fax (919) 801-2081
email:clydethomasjr@hotmail.com
www.thomasminisystems.com

# "Buddy" Poppy

Every Post should participate in the "Buddy" Poppy program . . . at least once a year, even if your Post has NEVER distributed Poppies. You will not fulfill your duty and responsibility as Post Quartermaster . . . unless you assist your Commander in conducting a "Buddy" Poppy program during your respective terms in office.

# Where to Order "Buddy" Poppies

All "Buddy" Poppies and allied materials, advertising, promotional and worker's supplies are obtained by the Post through its own Department (State) Headquarters. If you have not received order forms and a list of available material and prices, contact your Department Quartermaster.

IT IS SUGGESTED THAT ALL ORDERS BE PLACED WITH YOUR DEPARTMENT HEADQUARTERS 6-8 WEEKS PRIOR TO ANTICIPATED PROGRAM DATE.

# **How Many "Buddy" Poppies to Order**

When placing your order for "Buddy" Poppies, plan for "the best possible campaign" and requisition an additional five hundred (500). Additional Poppies will be required during the year for remembrances, displays, table decorations and many other uses. The total distribution will depend upon the number of recruited workers. Don't forget to take into account any requirements for the All State Commander contests.

### What the "Buddy" Poppy Program Means to the VFW

The purchase price paid for "Buddy" Poppies by your Post includes many items in addition to the cost of the Poppy itself. Since the program varies in different Departments, exact figures cannot be given for each state. The amounts shown below reflect the minimum distributed to each for every one thousand "Buddy" Poppies distributed:

\$10.00 to the VFW National Rehabilitation Service

\$10.00 to the VFW National Home, Eaton Rapids, Michigan

\$15.00 to your own Department Rehabilitation Service

### **How to Use the Net Proceeds**

Your Post proceeds must be used for "the assistance of needy veterans and members of the Armed Forces and their dependents, widows and orphans." No "Buddy" Poppy funds can be used for any other purpose. Net proceeds must be put in the Post Relief Fund. Adherence is mandatory as provided in Section 219, VFW, the Manual of Procedure states:

The Quartermaster of the Post will be the custodian of the relief fund and will expend monies there from, as directed by the Post, for the following purposes:

- (a) Aid, assistance, relief, and comfort of needy or disabled veterans or members of the Armed Forces and their dependents, and the widows and orphans of deceased veterans.
- (b) Maintenance and expansion of the VFW National Home for Children and other facilities devoted exclusively to the benefit and welfare of the dependents, widows, and orphans of disabled, needy or deceased veterans or members of the Armed Forces.
- (c) Necessary expenses in providing entertainment, care, and assistance to hospitalized veterans or members of the Armed Forces.
- (d) Veterans rehabilitation, welfare and service work.
- (e) To perpetuate the memory of deceased veterans and members of the Armed Forces and to comfort their survivors.
- (f) To foster true patriotism through historical and educational programs.
- (g) Remission of dues of sick, needy or disabled members.
- (h) Necessary expenses to support the relief fund such as the purchase of Buddy Poppies.

Relief funds may be invested in approved securities but shall not be loaned to the Post or other units, or transferred from the relief fund in any manner or under any guise, except that relief funds may be transferred to the general fund for remission of dues of sick, needy or disabled members.